

Field campaign

Topic	Bentayga Start Stop Switch (SC16/29)
Market area	United States E05 Bentley USA and rest America (6E05)
Brand	Bentley
Transaction No.	2045588/1
Campaign number	EA67
Note	
Type	PDI Campaign
US code	

Vehicle data

Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2017	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SJA	*	*	*	H	C	011769	013333		

Documents

Document name
master.xml
master.doc

Notes

Repair instructions

Technical background

Internal electrical contacts may not close correctly when the engine Start / Stop button is depressed, resulting in a failure to start, the message "Engine start system: Fault contact your Bentley dealer" may also be displayed on the Driver Instrument Panel.



Remedy

Design change to the internal electrical contacts.

Customer notification

Please ensure that all affected vehicles are checked and if required repaired before delivery to the Customer. If an affected vehicle has already been delivered, please inform the Customer straight away.

You should also inform your new and used car sales departments so that the vehicles affected, can be checked and if necessary repaired immediately and not just prior to sale.

Warranty accounting instructions

Warranty type	790 or 710
Labour Operation Code	96 77 19 00
Damage Service Number	EA67
Damage Code	00 66
Time	40TU
Criteria ID	01

Genuine parts

Genuine replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre.

Parts supply

Part number	Description	Quantity
36A.927.143.A	Button for driving profile – standard	1
36A.927.143	Button for driving profile – Off road	1

Parts despatch control

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Technical background

Internal electrical contacts may not close correctly when the engine Start / Stop button is depressed, resulting in a failure to start, the message "Engine start system: Fault contact your Bentley dealer" may also be displayed on the Driver Instrument Panel.



Check

If the vehicle is not already listed as repaired in the "Repair History" (ElsaPro), check for the presence of a RED identification mark on the underside of the Service Cover for the Brake Fluid Reservoir - figure 1.

Should neither be evident continue with the procedure detailed in the "Work" section below.

Genuine parts

Genuine replacement parts should be ordered from Bentley Motors Limited Crewe or through your regional Bentley parts distribution centre.

Work

Cycle the Start Stop switch twenty times without starting the vehicle, after twenty operations start the engine and use the Bentley approved diagnostic tool to check for stored fault codes in Control Module 0046 – Central Module Comfort System. Should Diagnostic Trouble Code B143C29 – "Access / Start authorisation button implausible signal" be present, replace the switch pack "Button for driving profile" containing the Start Stop switch.

Identification

Upon completion place a RED identification mark on the underside of the Service Cover for the Brake Fluid Reservoir - figure 1.



Figure 1