



Parts Bulletin

TITLE:

**Service Campaign A39773: Audio Module Replacement
Model Year 2016 XC90 with Premium Sound System**

GROUP: 39	CAT/NO: A39773	REFERENCE BULLETINS: QB A39773, TJ31810	CAR MARKET: United States and Canada	
COPY TO / CIRCULATIONS (PLEASE INITIAL):			ISSUE DATE: 2016-07-20	STATUS DATE: 2016-07-20
GENERAL MANAGER	PARTS MANAGER	SERVICE MANAGER	SALES MANAGER	
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“Right first time in Time”

Reference Bulletins: QB A39773, TJ31810

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Campaign A39773 on model year 2016 XC90 vehicles equipped with the Premium Sound System.

Volvo has identified that a filter diode in the Audio Module (AUD) may fail, resulting in no sound from the audio system.

The corrective action is to replace the Audio Module.

Service Campaign A39773 affects 4,034 vehicles in the U.S. and 242 in Canada.

RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS ACTION.

Vehicles in retailer inventory must be upgraded prior to sale.

PLEASE NOTE: Service Campaign A39773 will be in effect until December 31, 2018 regardless of mileage.

Parts Bulletin 39-A39773



The following part numbers apply:

Part Number	Description	Qty
36012657	Exchange Audio Module	1
31438293	AUD Reload	1

PARTS RETURN:

Audio Modules are required to be returned to TMA for this service campaign. Please be sure to complete the [TMA Core Parts Packing List](#).