



Technical Journal

TITLE:

IHU software download problem, cars with CD Player

REF NO: TJ 31360.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-06-22	STATUS DATE: 2016-06-28
FUNC GROUP: 3900	FUNC DESC: media, navigation and communication	Page 1 of 4	

“Right first time in Time”

Attachment

File Name	File Size
IHU_pic_2.jpg	0.1103 MB
ODP_Pic_3.JPG	0.3345 MB
ODP_pic_1.jpg	0.0503 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-9999		0000000-0999999	201617-999952
256							2016-9999		0000100-0999999	201505-999952

CSC Customer Symptom Codes

Code	Description
FC	Audio other/Other audio problems
EB	CD player/Does not work
FG	CD player/CD changer (separate unit) does not work
2V	Technician information/Software/Vehicle communication/Not for warranty use

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

IHU = Infotainment Head Unit.

SPA = Scalable Product Architecture

This TJ is only valid for SPA cars equipped with a CD player (also referred to as ODP or Optical Disc Player).

If there is a problem loading software to a car equipped with a CD player, follow the instructions under Service.

SERVICE:

*If the ODP is not connected to the IHU or is offline, it will not be possible to complete a software download to the IHU.

Check if the ODP is connected:

- Check the inline connector to the ODP located on the passenger side of the center console (ODP_pic_1.jpg).
- * - Check the connector at the ODP inside the console (ODP_Pic_3.JPG)
- Check the connector at the IHU (IHU_pic_2.jpg)

Check the terminals in the connectors for damage.

* Check if the CD player is operating by inserting a disc. If it is not operating, follow VIDA fault tracing for the Optical Disc Player.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3900.

To view TJ attachment continue to next page. This TJ has three attachments.



