



Service Product Journal

TITLE:

VIDA Password Expiration Alert

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CATEGORY:	SUBCATEGORY:			CAR MARKET: United States and Canada	
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	ISSUE DATE: 2016-06-22	STATUS DATE: 2016-06-27
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“Right first time in Time”

Attachment

File Name	File Size
VIDA Password Expiration Reminder.pdf	0.0811 MB

Text

Background:

A new feature will be available in VIDA version 16.4 where by users will be automatically informed when their passwords are about to expire. The pop-up window example, in the attachment, will be shown 14 days prior to the expiration date.

When this occurs, please change the password as soon as possible, in order to prevent from being locked out.

This feature has benefits for access to other Volvo systems, since the same user name and password is used across other sites, as well.

*** Note - When there is 1 day left you must change the password immediately to be able to login to VIDA**

To view SPJ attachment continue to next page. This SPJ has one attachment.

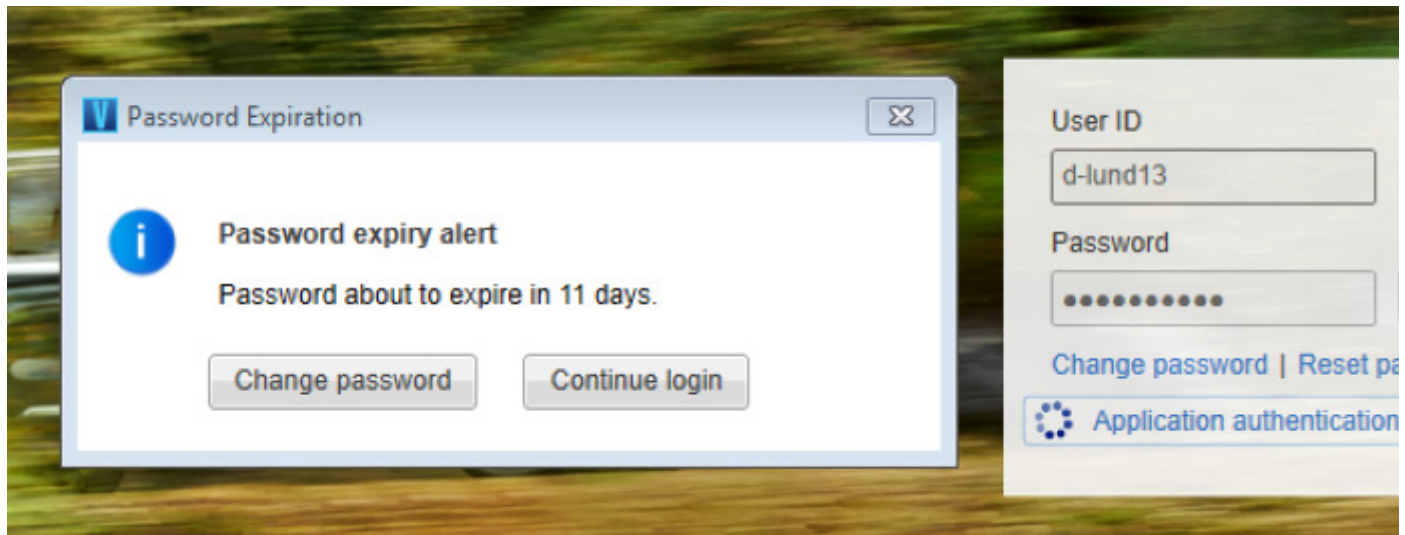


Your VIDA password is about to expire

A new feature will be available in VIDA version 16.4 which is preliminary planned to be released on Sunday the 12th of June 2016. Users of version 16.4 will be informed that their VIDA passwords are about to expire. The pop-up window below will be shown when there is 14 days left until the password expires. Please change the password as soon as possible in order to prevent the password from locking.

Note

When there is only 1 day left you have to change password at once to be able to login to VIDA.



Password expiry alert