



Technical Journal

TITLE:

Tailgate panel, inner support loose

REF NO: TJ 31578.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-06-17	STATUS DATE: 2016-06-22
FUNC GROUP: 8321	FUNC DESC: Boot lid; tailgate	Page 1 of 6	

“Right first time in Time”

Attachment

File Name	File Size
TJ 31578.pdf	1.4204 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
135							2008-2010		0000395-0377263	200720-201020
136							2008-2016		0000400-0273944	200720-201619
155							2015-9999		0001147-0999999	201346-999952
156							2010-9999		0000212-0999999	200835-999952
157							2016-9999		0000022-0999999	201450-999952

CSC Customer Symptom Codes

Code	Description
8K	Tailgate/trunk lid/Squeak/rattle/When opening/closing
B1	Tailgate/trunk lid/Squeak/rattle

VST Operation Number

VST Operation Number	Description
85173-3	Panel tailgate repair



DTC Diagnostic Trouble Codes

Text

DESCRIPTION:

If inner support in tailgate panel comes loose when the panel is removed, follow the advice under Service.

SERVICE:

Glue the inner support according to method TJ 31578.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8321.

To view TJ attachment continue to next page. This TJ has one attachment.



Volvo Car Customer Service

TJ 31578

Title	Tailgate/trunk lid panel	Page	1 (4)
Action	Product fix	Operation number:	85173-3

Affected vehicles

Model year	Model
2015, 2016	V60
2016,	V60 Cross Country
2008, 2009, 2010,	V70 (08-)
2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017	XC60
2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016	XC70 (08-)

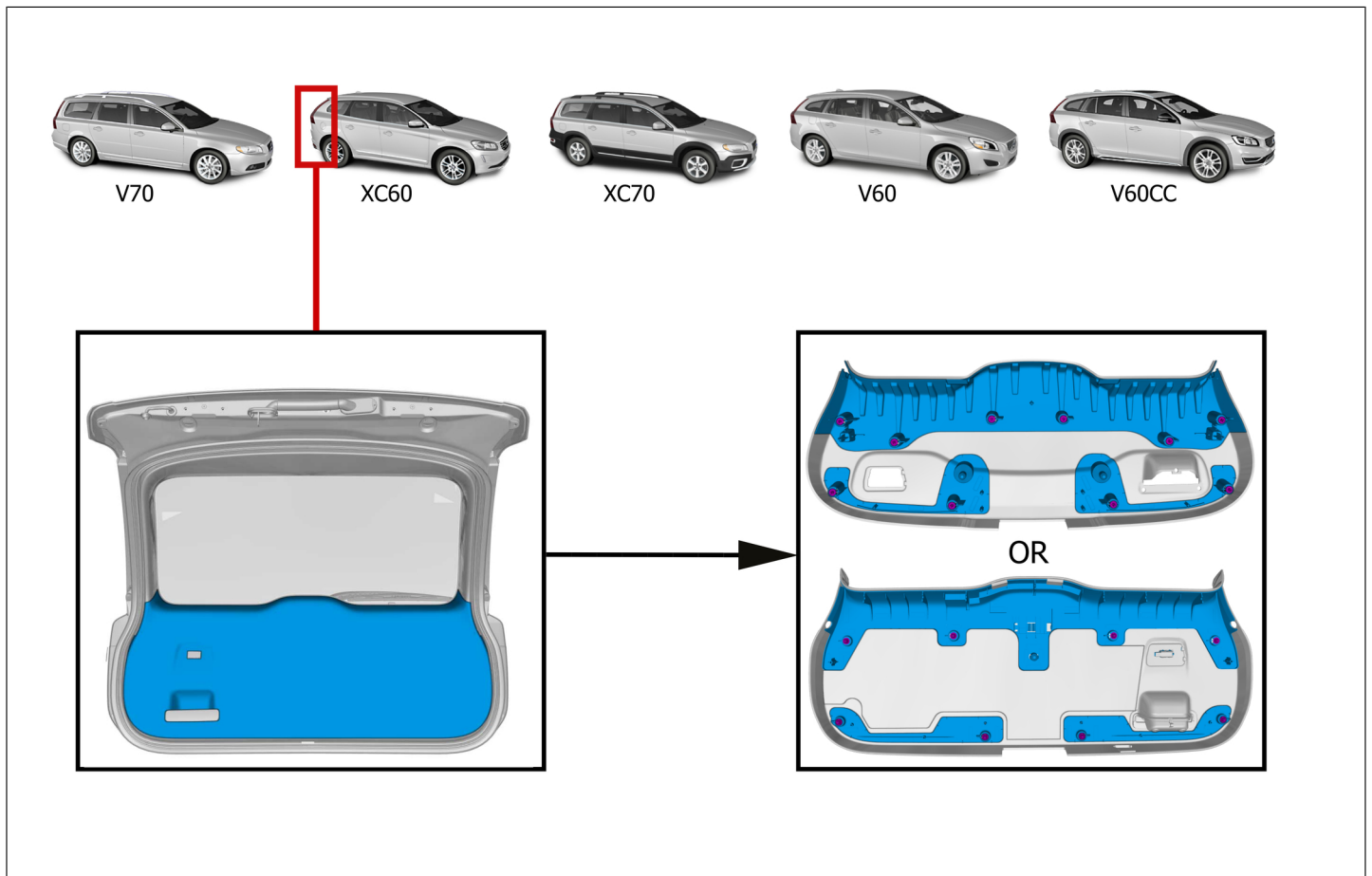
Materials

Materials	Qty.	Part No.	Notes
Würth, Glue sticks	1.0	0890100050	2 Glue sticks;

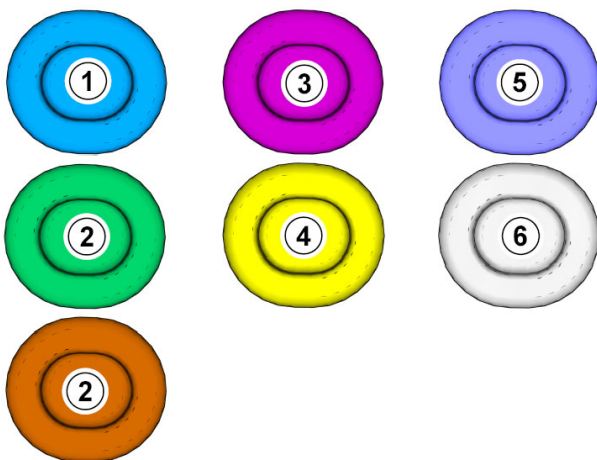
Special tools

Description	Part No.
Hot glue gun (12mm or 1/2 inch)	9512847

Orientation view



Color symbols

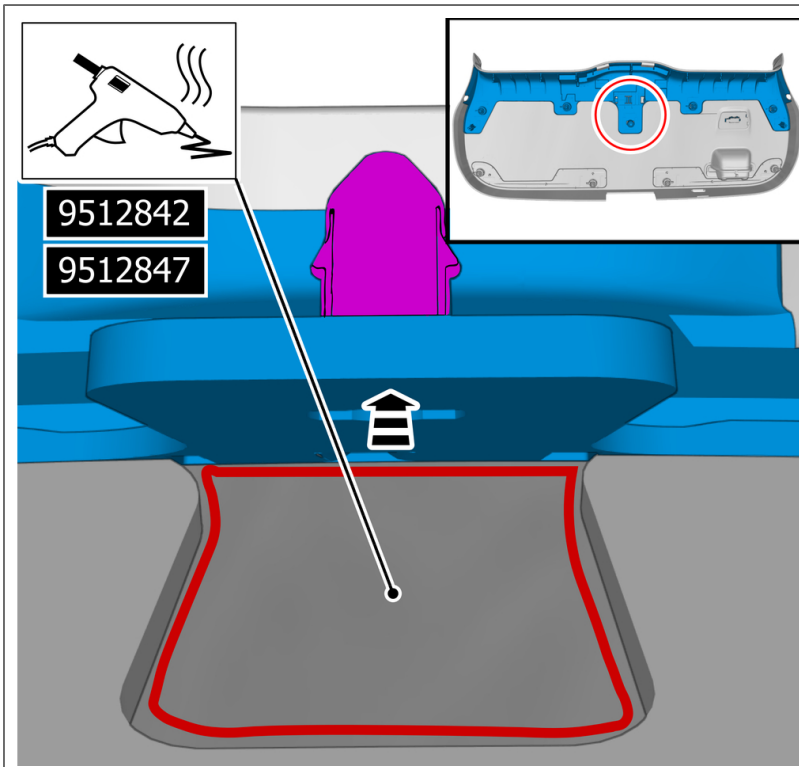
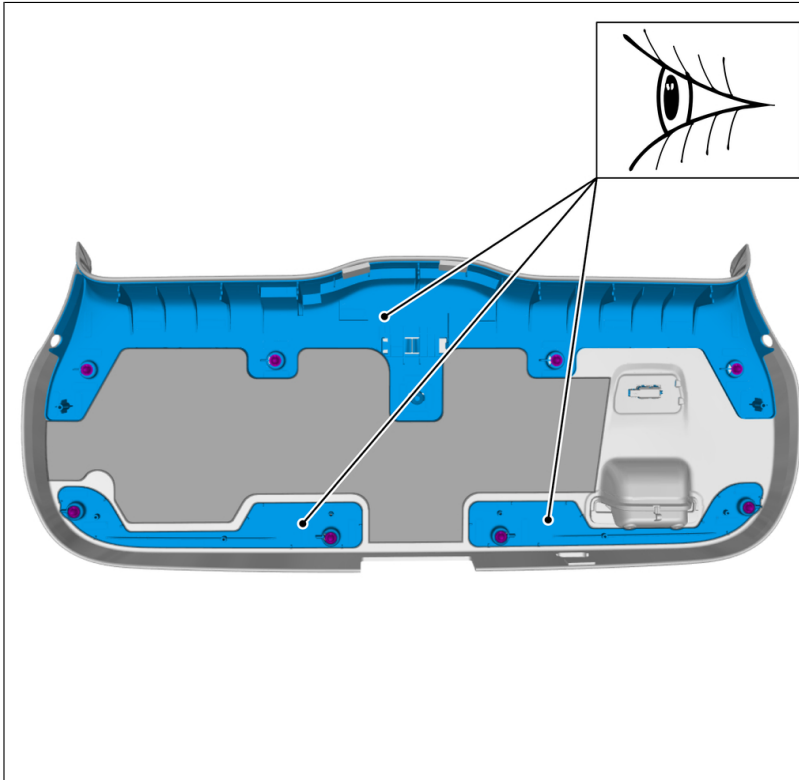


Note! This colour chart displays (in colour print and electronic version) the importance of the different colours used in the images of the method steps.

- 1 . Used for focused component, the component with which you will do something.
- 2 . Used as extra colors when you need to show or differentiate additional parts.
- 3 . Used for attachments that are to be removed/installed. May be screws, clips, connectors, etc.
- 4 . Used when the component is not fully removed from the vehicle but only hung to the side.
- 5 . Used for standard tools and special tools.
- 6 . Used as background color for vehicle components.

Repair

Note! Orientation view

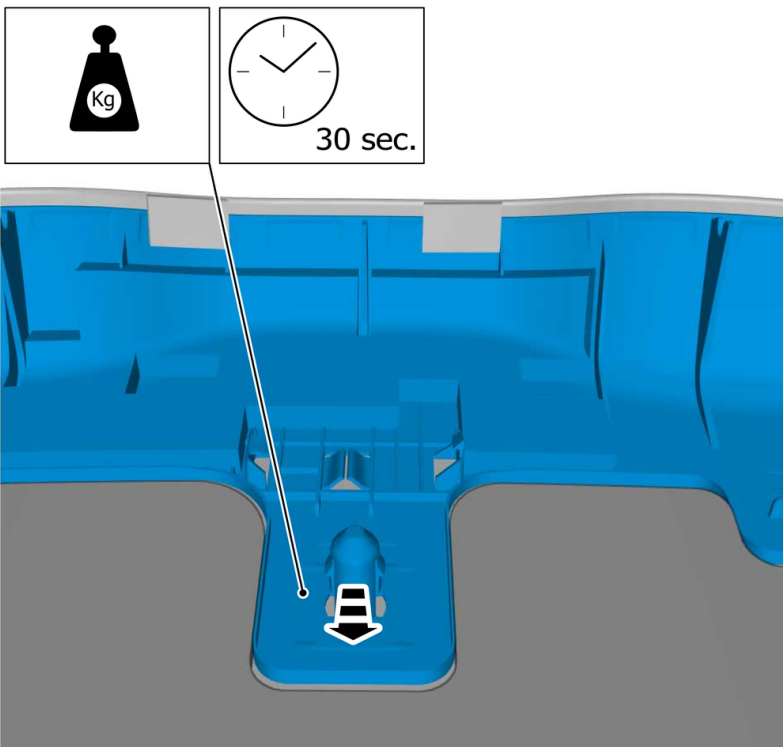


Warning! Use gloves fit for purpose.

Lift the marked component up

Special Tool: T9512847, Hot glue gun (110V)

Use: Melting adhesive , 1161853



Apply pressure to the joint for the time stated in the graphic.

Use hands only.

It may be necessary to repeat this step and the previous steps in case several panel fasteners are loose.