



Service Manager Bulletin

TITLE:

Expendable Items Reimbursement – Oil

GROUP:
22

NO:
206

ISSUING DEPARTMENT:

CAR MARKET:
United States

REFERENCE BULLETINS:
SMB22-001, SMB22-003

ISSUE DATE:
2016-06-14

STATUS DATE:
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Service Personnel:
Read and initial

**SERVICE
MANAGER**

**SERVICE
WRITER**

**WARRANTY
ADMINISTRATOR**

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“Right first time in Time”

Effective with repairs dated August 1, 2016 and forward Volvo will only reimburse for Castrol Oil used in any engine repair or service. Claims submitted with any other oil will result in claim adjustments. It is expected that purchases of Castrol products be billed via the Volvo Parts Program to qualify (Volvo will grandfather retailers already buying Castrol from one of their local distributors). If you are currently not on the Castrol Oil program please contact your AMM for program details.

ENGINE OIL SPECIFICATIONS

2012 and prior model year vehicles

Engine oil must meet the minimum ILSAC specification GF-4, API SL, or ACEA A1/B1. Volvo will only reimburse for Castrol Oil

2013 model year and forward

Only full synthetic oil meeting ACEA A5/B5 requirements should be used. Volvo will only reimburse for Castrol EDGE Professional Full Synthetic Oil

<u>PART NUMBER</u>	<u>DESCRIPTION</u>	<u>APPLICATION</u>	<u>REIMBURSEMENT</u>
8889954	Castrol GTX or GTX Magnatec	up to MY 2012	\$4.25 per quart
8889951*	Castrol EDGE Professional Full Synthetic Oil*	MY 2013 and up*	\$7.72 per quart*

* Plus the MY 2012 S60 as stated in Service Campaign S29650

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All new Volvo engines leave the factory filled with Castrol EDGE Professional as an integral part of their delivery of high performance. Castrol EDGE Professional's outstanding performance has made it the oil of choice for Volvo and is the only Volvo recommended engine oil.

Castrol EDGE Professional is the world's first CO2 Neutral oil. This supports Volvo's DRIVE-E "innovations for clean driving" and commitment to reducing our CO2 footprint throughout our product's life cycle.