



# Technical Journal

TITLE:

**SiriusXM Tuner Replacement Process**

REF NO:  
TJ 31535

ISSUING DEPARTMENT:  
Technical Service

CAR MARKET:  
United States and Canada

PARTNER:  
3 US 7510 Volvo Car USA

ISSUE DATE:  
2016-05-31

STATUS DATE:  
2016-06-03

FUNC GROUP:  
3900

FUNC DESC:  
Media, navigation and  
communication

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“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
124							2008-9999		-	0-0
134							2011-9999		-	0-0
135							2008-2010		-	0-0
136							2008-9999		-	0-0
137							2016-9999		-	0-0
138							2015-9999		-	0-0
155							2015-9999		-	0-0
156							2010-9999		-	0-0
157							2016-9999		-	0-0
234							2017-9999		-	0-0
256							2016-9999		-	0-0
275							2008-2014		-	0-0
533							2008-2013		-	0-0
542							2008-2013		-	0-0
544							2008-2011		-	0-0
545							2008-2011		-	0-0



## CSC Customer Symptom Codes

Code	Description
2P	Satellite radio/Does not work
3L	Technician information/Repair information/Not for warranty use

## VST Operation Number

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### Text

#### DESCRIPTION:

- \* Title change
- \* Warranty text removed as this applies to any tuner replacement
- \* Added models 137, 138, 155, 157, 234

SPA = Scalable Product Architecture

If you need to perform a tuner replacement on any vehicle that is factory equipped with SiriusXM (SXM) satellite radio, please follow the below instructions. Going through this process will ensure your customer continues to receive their satellite radio programming without any interruption of service.

NOTE: For SPA vehicles, the SiriusXM tuner is contained within the Infotainment Head Unit (IHU). For all other vehicles, the tuner is the Remote Digital Audio Receiver (RDAR).

#### SERVICE:

Step 1. Call SiriusXM Dealer Support at 1-800-852-9696 and advise the agent that you are doing a replacement on a Volvo factory equipped vehicle. Let the agent know if you are using a replacement radio from your inventory or if you are swapping a radio from another vehicle (not preferred).

Step 2. Provide the agent with the old Radio ID and ask them to transfer the service on this radio to the new Radio ID. Confirm with the agent that the old Radio ID has been deactivated.

Step 3. Confirm which services you are transferring e.g. Audio only or Audio and Traffic/TravelLink\*.

Step 4. Ask the SXM Dealer support agent to send an activation signal to the new radio and confirm the radio is working.

Dealers can also perform a signal refresh if necessary by entering in the Radio ID into the following url: [www.siriusxm.com/oemrefresh](http://www.siriusxm.com/oemrefresh)



\*See below for available SXM services based on vehicle type and structure week:

<u>Type</u>	<u>Structure Week</u>	<u>Available Services</u>
P1	All	Radio only
P2	All	Radio only
P3	-201419	Radio only
P3	201420-	Radio; Traffic; Weather
SPA	All	Radio; TravelLink™ (may require IHU upgrade according to TJ 31569)

### VEHICLE REPORT:

Not required