



GROUP
BOD
NUMBER
160

MODEL
**2014-2015MY
Forte (YD)**
DATE
November 2016

TECHNICAL SERVICE BULLETIN

SUBJECT: COMBINED TSB / SERVICE ACTION: REAR DOOR
WINDOW MOTOR REPLACEMENT (SA260)

This bulletin describes the procedure to replace both rear door power window motors on some 2014-15MY Forte (YD) vehicles, produced from February 1, 2013 through January 5, 2015, which may exhibit an inoperable rear door power window(s). Follow the procedure in this bulletin to replace both rear window motors, even when only one (1) motor is affected. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.

For vehicles not on the Affected Vehicles list, but with a customer concern as described above, perform the following procedure outlined in this bulletin and submit a warranty claim per "Customer concern" (Standard TSB) claim information on Page 5.



* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA260.

File Under: <Body>

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

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Service Procedure:

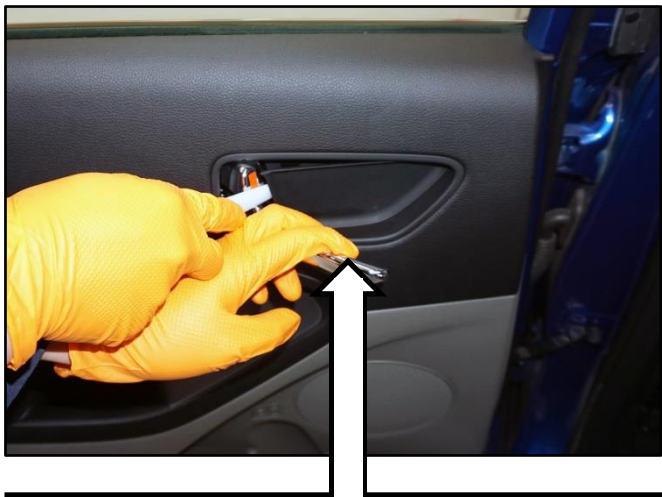
- 1. Open the door.

CAUTION
Be sure to wear disposable gloves throughout this procedure to avoid soiling the interior trim panels.



- 2. Use a non-marring trim panel tool to remove the door handle trim piece.

CAUTION
Use a non-marring trim removal tool (such as Snap-on® P/N PBN5 or equivalent) to avoid damaging trim pieces.



- 3. Remove one (1) screw from the door handle area of the door panel.



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4. Use a non-marring trim panel removal tool to remove the mat from the door handle pull pocket area.



5. Remove one (1) screw from the door handle pull pocket area of the door panel.



6. Dislodge the bottom portion of the door panel using a non-marring trim panel removal tool.

**CAUTION**

Use a non-marring trim removal tool (such as Snap-on® P/N PBN5 or equivalent) to avoid damaging trim pieces.

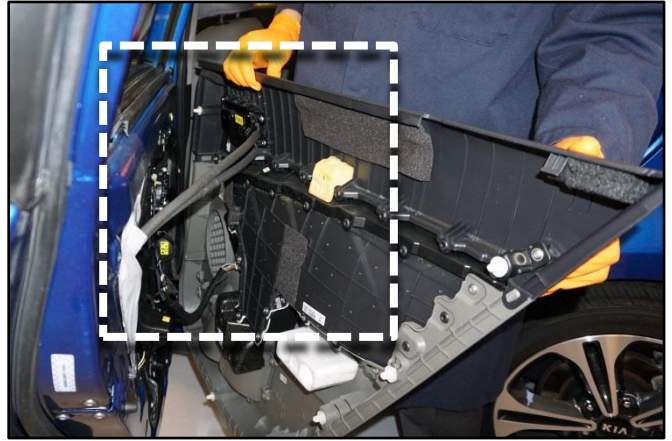


7. Carefully, with effort, completely dislodge the door panel by pulling the bottom of the panel outwards and then lifting the top upwards to unhook the panel from the belt molding.

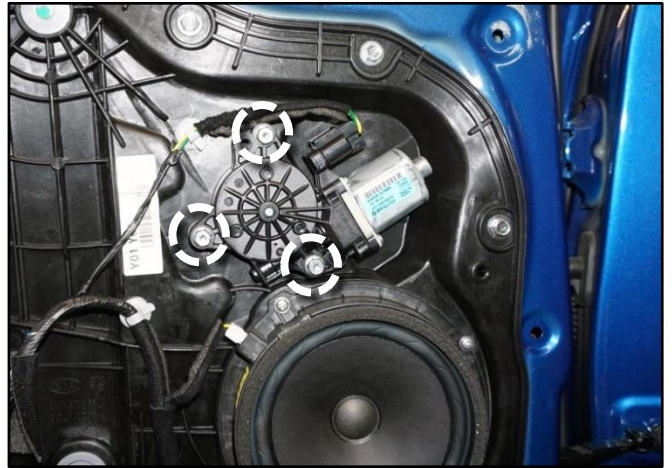


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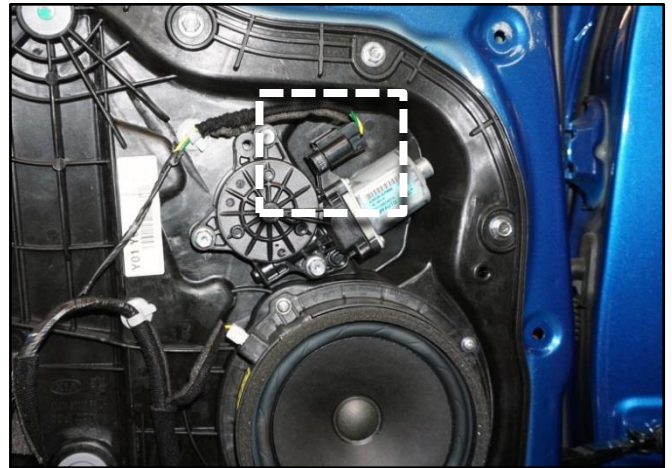
8. Disconnect the door handle cables and the power window switch connector to remove the door panel.



9. Remove three (3) screws securing the window motor to the door module.



10. Disconnect the wire harness connector from the window motor and remove the window motor.




11. Install the new window motor by reversing the removal steps.
12. Reinstall all other removed components by reversing the removal steps.
13. Cycle the affected power window several times to test for proper function.

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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Forte (YD)	February 1, 2013 to January 5, 2015

REQUIRED PART:

Part No.	Part Name	Qty.	Figure
83450 A7000QQK (LH)	Window Motor	1	
83460 A7000QQK (RH)		1	

SERVICE ACTION CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Parts	Qty.
V	83450 A7000	0	N99	C99	(SA260) Window Motor Replace (Both Sides)	150107R1	0.5 M/H	83450 A7000QQK	1
								83460 A7000QQK	1

STANDARD WARRANTY INFORMATION:

Use this information only to file a warranty claim for vehicles for which:

1. A customer complains of the same concern, as described on Page 1.
2. The VIN does not appear on the Affected Vehicles list for Service Action 260.
3. The vehicle model year and production date range are as identified in this bulletin.

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Parts	Qty.
W	83450 A7000	0	B13	ZZ1	(BOD160) Window Motor Replace (Both Sides)	83450F00	0.5 M/H	83450 A7000QQK	1
								83460 A7000QQK	1

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA260 when accessing the WebDCS system.