	GROUP BOD	MODEL 2017MY Forte (YDm)
	NUMBER 156	DATE November 2016
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: REAR DOOR WITH HIGH EFFORT TO OPEN/CLOSE (SA254)		

This bulletin provides the procedure to lubricate the rear door checkers on some 2017MY Forte (YDm) vehicles, produced from September 7, 2016 to October 6, 2016, which may experience a high effort to open or close the rear doors. This concern is caused by insufficient lubrication at the rear door checkers. Follow the procedure outlined in this bulletin to lubricate the rear door checkers. Kia is requesting the completion of this Service Action on all affected vehicles in dealer stock, prior to delivery. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is SA254.

File Under: <Body>

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- General Manager
 Service Manager
 Parts Manager
 Service Advisors
 Technicians
 Body Shop Manager
 Fleet Repair

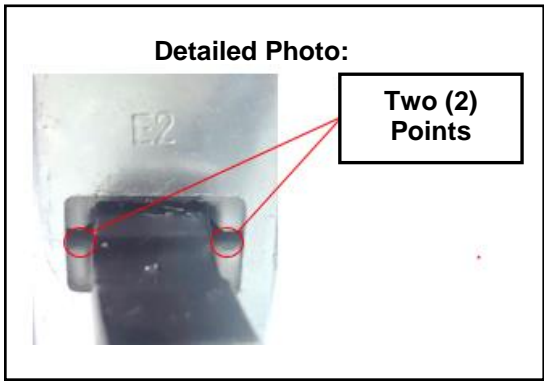
SUBJECT: REAR DOOR WITH HIGH EFFORT TO OPEN/CLOSE (SA254)

Lubrication Procedure:

1. With the ignition on, ensure the rear windows are completely closed to prevent lubricant overspray on glass.
2. Open the left/right rear door.
3. Lubricate the door checker at the two (2) points, as shown, on both rear doors.

*** NOTICE**
Spray for one (1) full second at each point.

*** NOTICE**
Be sure to clean any lubrication overspray.




4. Verify operation of the rear doors after lubrication and ensure ease of opening and closing.

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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Forte (YDm)	September 7, 2016 to October 6, 2016

REQUIRED PART:

Part Name	Part Number	Figure
Silicone Spray	UM040 CH011	

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	79480 B0000	0	N99	C99	(SA254) Rear Door Checker Lubrication	160M09R1	0.2 M/H	N/A	0

Note: use sublet code X1 for reimbursement of Silicone Spray (\$0.20 per vehicle)

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA254 when accessing the WebDCS system.