

	GROUP BOD	MODEL 2017MY Sorento (UMa)
	NUMBER 155 (Rev 1, 11/11/2016)	DATE October 2016
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: AUTO LOCK MODE CHANGE (SA255)		

This bulletin provides the procedure to change the automatic door lock setting on some 2017MY Sorento (UMa) vehicles, produced from April 7, 2016 to August 15, 2016, which may be defaulted to “Enable on Speed”. To help align the vehicle with customer expectations, follow the procedure below to change the automatic lock settings from “Enable on Speed” to “Enable on Shift”. Kia is requesting the completion of this Service Action on all affected vehicles in dealer stock, prior to delivery. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



*** NOTICE**

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

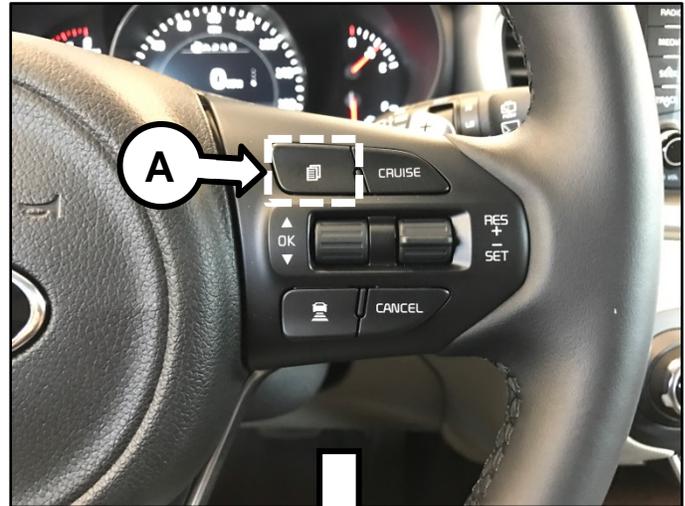
This issue number is SA255.

File Under: <Body>

- Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

Service Procedure:

1. Using the steering wheel controls on the right-hand side, press the menu button (A) until the cluster shows **User Settings** (B).



2. Using the up and down arrows on the steering wheel controls on the right-hand side, select Door/Tailgate and press the **OK** button (C) in.



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AUTO LOCK MODE CHANGE (SA255)

3. Select the “Automatically Locking Door” (D) using the **OK** button.



4. Select the “Enable on Shift” and press OK. Ensure the circle icon is filled (E).



5. Press the menu button (A) to exit out of each menu.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range
Sorento (UMa)	April 7, 2016 to August 15, 2016

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	94011 C6180	0	N99	C99	(SA255) Auto Lock Mode Change	160A38R0	0.2 M/H	N/A	0

*** NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA255 when accessing the WebDCS system.