



GROUP
BOD

MODEL
2017MY
Sportage (QL)

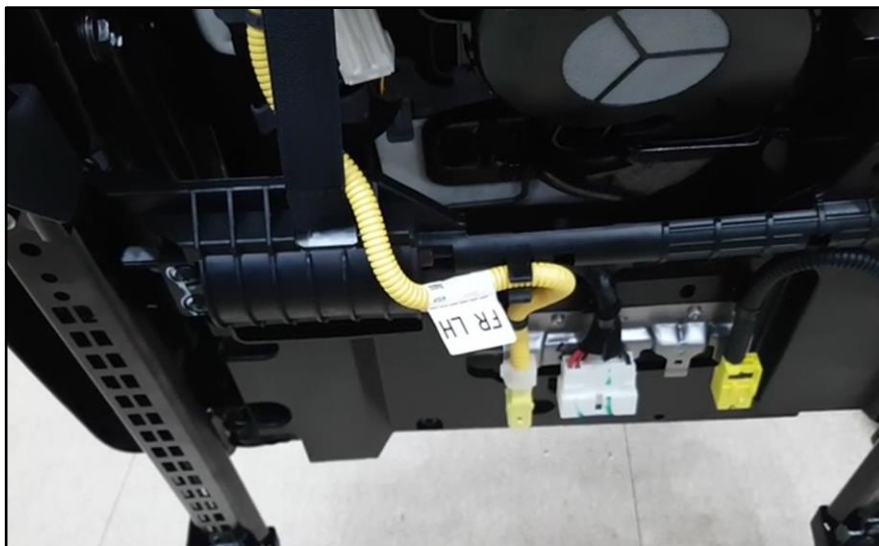
NUMBER
153

DATE
October 2016

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: FRONT POWER SEAT BACK BOARD STRAP REPOSITIONING (SA249)

This bulletin provides information related to the repositioning of the front power seat back board strap for 2017MY Sportage (QL) vehicles produced from December 10, 2015 through October 10, 2016 due to interference between the side air bag harness and front seat back board strap. This interference may cause a noise when moving the front seat forward/backward and up/down. Kia is requesting the completion of this Service Action on all affected vehicles in dealer stock prior to delivery. Before conducting the procedure, verify the vehicle is included in the list of affected VINs.



★ NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service> Warranty Coverage> Warranty Coverage Inquiry> Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs> Not Completed Recall> Recall VIN> Select Report), which includes a list of affected vehicles.

This issue number is SA249.

File Under: Body

Circulate To: General Manager Service Manager Parts Manager
 Service Advisors Technicians Body Shop Manager Fleet Repair

SUBJECT: SERVICE ACTION: FRONT POWER SEAT
BACK BOARD STRAP REPOSITIONING (SA249)

Service Procedure:

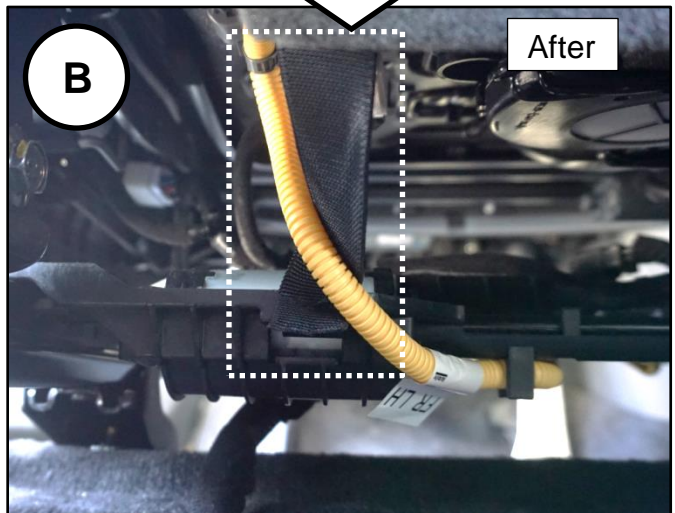
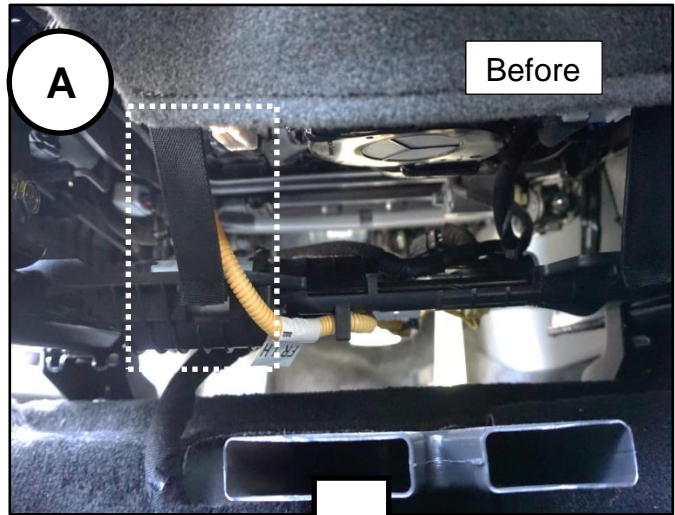
1. Move seat full forward.
2. Check the position of the side air bag harness and front seat back board strap below the front seat.



3. Reposition the front seat back board strap (A) between the side air bag harness and the seat rail (B). Make sure the harness is positioned outboard of the strap. See pictures.

*** NOTICE**

If the vehicle is equipped with a power seat on the passenger side, repeat steps 1-3.



SUBJECT:

SERVICE ACTION: FRONT POWER SEAT BACK BOARD STRAP REPOSITIONING (SA249)

AFFECTED VEHICLE RANGE:

Model	Production Date range
Sportage (QL)	December 10, 2015 through October 10, 2016

OPERATION CODE AND TIME:

Claim Type	Casual P/N	Qty	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty
V	88370 D9000WK	0	N99	C99	(SA249) Front seat back board strap repositioning	160109R0	0.2 M/H	N/A	0

* NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA249 when accessing the WebDCS system.