

SUBJECT: SERVICE ACTION: AUTO LOCK MODE CHANGE (SA255)

This bulletin provides the procedure to change the automatic door lock setting on some 2017MY Sorento (UMa) vehicles, produced from April 7, 2016 to August 15, 2016, which may be defaulted to "Enable on Speed". To help align the vehicle with customer expectations, follow the procedure below to change the automatic lock settings from "Enable on Speed" to "Enable on Shift".



***** NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service \rightarrow Warranty Coverage \rightarrow Warranty Coverage Inquiry \rightarrow Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs \rightarrow Not Completed Recall \rightarrow Recall VIN \rightarrow Select Report), which includes a list of affected vehicles.

This issue number is SA255.

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Service Procedure:

 Using the steering wheel controls on the right-hand side, press the menu button (A) until the cluster shows User Settings (B).

2. Using the up and down arrows on the steering wheel controls on the righthand side, select Door/Tailgate and press the **OK** button (C) in.



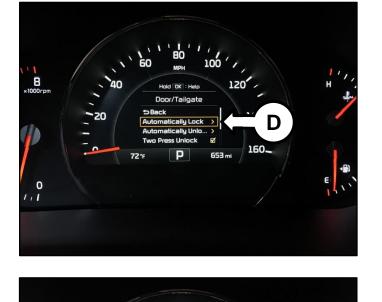
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3. Select the "Automatically Locking Door" (D) using the **OK** button.



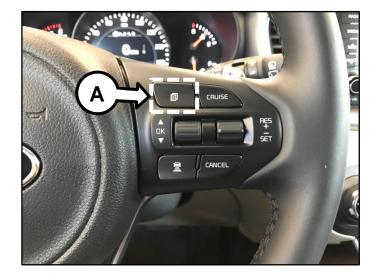
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4. Select the "Enable on Shift" and press OK. Ensure the circle icon is filled (E).

5. Press the menu button (A) to exit out of each menu.



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AFFECTED VEHICLE RANGE:

Model	Production Date Range		
Sorento (UMa)	April 7, 2016 to August 15, 2016		

WARRANTY INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	94011 C6180	0	N99	C99	(SA255) Auto Lock Mode Change	160A38R0	0.2 M/H	N/A	0

***** NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference <u>SA255</u> when accessing the WebDCS system.