



Innovation that excites

QUALITY ACTION

CAMPAIGN BULLETIN

Accelerator Pedal

Reference: PC495
Date: October 5, 2016

Attention: Dealer Principal, Sales, Service & Parts Managers

| Affected Models/Years: | Affected Population: | Dealer Inventory: | SERVICE COMM Activation date: | Stop Sale In Effect |
|------------------------|----------------------|-------------------|-------------------------------|---------------------|
| MY2016-17 Altima | NA | 5,797 | October 5, 2016 | NO |
| MY2017 Maxima | | 1,646 | | |

***** Detailed Information *****

Nissan is conducting a dealer inventory inspection on approximately **5,797** MY2016-17 Nissan Altima and **1,646** MY2017 Maxima vehicles to tighten the accelerator pedal mounting bolts to specification.

***** What Dealers Should Do *****

1. Verify if vehicles currently in **dealer inventory** are affected by this inventory inspection using Service Comm I.D. **PC495**.
2. Use the attached repair procedure to tighten the accelerator pedal mounting bolts to specification.
 - If bolts are missing, please send the requested information to nafgasupport@nissan-usa.com and await further instruction.
3. Submit the warranty claim, and release the vehicle.

Note: Dealers should continue to check new arriving inventory for applicability.

4. Dealers are requested to inspect any affected vehicle in dealer new or pre-owned inventory to ensure customer satisfaction.

Thank you for your prompt attention to this matter.

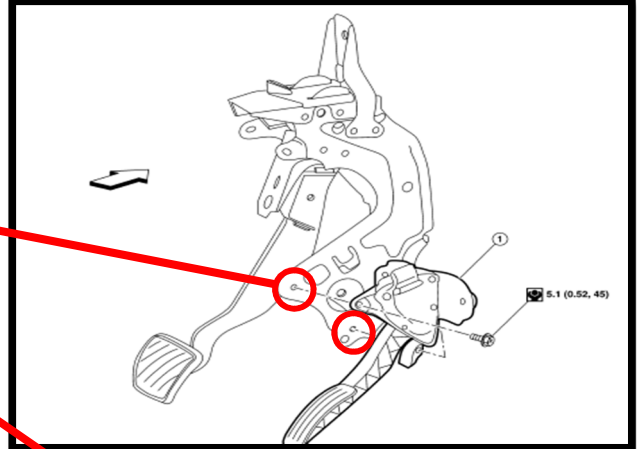
NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



PC495 – ALTIMA-MAXIMA ACCELERATOR PEDAL MOUNTING BOLTS

Service Procedure:

1. Locate accelerator pedal assembly two mounting bolts.

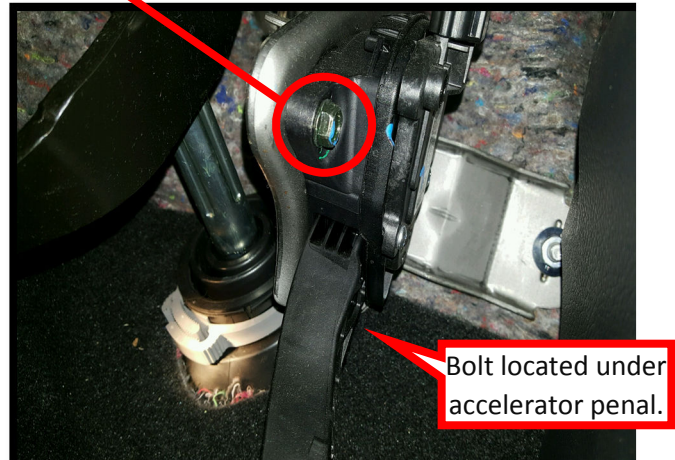


2. Torque mounting bolts.

Torque Specs.

5.1 Nm (0.52 kg-m, 45 inch-lb.)

NOTE: If a bolt is missing, take a clear picture and send to link below along with listed information.



nnafqasupport@nissan-usa.com

Include the below information:

E-Mail Subject Line: PC495 Altima or Maxima Accelerator Pedal

Attach Clear Pictures of missing accelerator pedal bolt.

Dealer Name

Dealer Code

Dealer Address

VIN

Contact Person Name

Nissan FQA will review the E-mail submissions within 48 hours of receipt and send the necessary repair instructions and claim information.

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC495

| | | | | |
|------------------------------------|-----------------|-----------------------|--------------------------------|------------------------------|
| Claim Type: | CM | | | |
| PNC: | PC495 | | | |
| Symptom: | ZZ | | | |
| Diagnosis: | 99 | | | |
| Description: | Op Codes | Flat Rate Time | Parts Required on claim | Expense Code Required |
| Torque Accelerator Mounting Bolts. | PC4950 | 0.2 Hr. | No | No |