

SERVICE POLICY LETTER

Reference number:	SPL-00-0585	Issued: 01 November 2016
Subject:	Clarification of Aston Martin Diagnostic System (AMDS) applicability	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Dear Colleagues,

As you have been told already in Service Policy Letter No. SPL-30-0564 "Introduction of AMDS 2.0 and the DB11 Initial Stock Order (ISO)", Aston Martin Lagonda are now delivering the new Aston Martin Diagnostic System (AMDS) 2.0 units to Dealers.

The Aston Martin Diagnostic System (AMDS) was launched in 2007 to supplement the by-then out-of-date WDS. It is now itself to be joined by a more sophisticated and more powerful tool - AMDS 2.0.

We would like to take this opportunity to clarify which AMDS to use on an Aston Martin vehicle.

Aston Martin Diagnostic System (AMDS)

AMDS software will continue to be used to support the model range in the list below.

- DB9
- DBS
- One-77
- Rapide and Rapide S
- Taraf
- Vanquish (13MY-on)
- V8 Vantage and V8 Vantage S (including N400, N420, N430/GT and GT8)
- V12 Vantage and V12 Vantage S (including Zagato and GT12)
- Virage

The current AMDS software is Version 2.51. We will continue to support AMDS with automatic updates when necessary, and we will continue to publish Release Notes on DCS to explain to Dealers' staff the changes that we have made.

AMDS software must be used with the AMDS 2.0 equipment that you have just received.

Aston Martin Diagnostic System 2.0 (AMDS 2.0)

AMDS 2.0 software is to be used to support DB11. It is not compatible with earlier models.

The current AMDS 2.0 software is Version 1.0.0.20. We will support AMDS 2.0 software with automatic updates when necessary, and we will publish Release Notes on DCS to explain to Dealers' staff the changes that we have made.

AMDS 2.0 software is the most sophisticated diagnostic tool ever made available to our franchised Dealer Network. It will give fast vehicle diagnostic procedures and applicable tools, as well as on-line help software for Technicians who need aid to operate the System.

The new AMDS 2.0 software is able to communicate directly with the Aston Martin Dealer Communication System (DCS). It will help Technicians to diagnose and repair electrical problems and to get fast "Right First Time" solutions. AMDS 2.0 will also improve communication between our global Dealer Network and the factory based Service Bay Diagnostics Team at Gaydon.

Note: *Dealers must make sure that their technicians always use the DCS portal so that the technicians have the newest Technical Information available. This will help them make best use of the features of AMDS 2.0 software.*

Use of the AMDS 2.0 equipment

The AMDS 2.0 equipment now being sent to Dealers includes a Panasonic Toughbook laptop – either a CF-20 or a CF-54.

Each laptop includes two sets of AMDS software – the original AMDS and the new AMDS 2.0.

The hardware supplied with the AMDS 2.0 equipment is therefore applicable to any Gaydon-manufactured Aston Martin or Lagonda vehicle from DB9 on.

When the equipment is connected to an applicable Aston Martin or Lagonda vehicle, Dealers' Technicians must then launch the correct AMDS software – AMDS or AMDS 2.0 – to work with that vehicle.

To work on vehicles other than DB11, you must use the AMDS software which is found inside the Desktop folder marked "AMDS" (refer to Figure 1).



Figure 1

To work on DB11 vehicles, you must use the AMDS 2.0 software which is launched by clicking on the Desktop icon marked "AMDS II" (refer to Figure 2).



Figure 2

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully

Phil Eaglesfield
General Manager, Client Services.