

SERVICE POLICY LETTER

Reference number:	SPL-30-0577	Issued: 8 September 2016
Subject:	Notice That DCS and TechInfo Will Not Be Available	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Technician(s) Parts

Dear Colleagues,

This Policy Letter has been issued to tell you that we need to do essential maintenance work to the Dealer Communication System (DCS) at www.amdealers.com and TechInfo at www.astonmartintechinfo.com.

Note: *This system upgrade will not affect the operation of the DCS Portal.*

This work will be completed during the periods that follow:

September

- Between 08:00 hours GMT on Saturday 10 September 2016,
- And 17:00 hours GMT on Sunday 11 September 2016.

The system may be available sooner if the work is completed in less time.

We have put a notice on the DCS home page to remind you. Please tell all of the staff at your Dealership about this work.

If you have any questions about this Policy Letter, please speak to Customer Service on Tel: +44 (0)1926 644722.

Thank you for your continued support.

Yours faithfully



Phil Eaglesfield
General Manager, Client Services.