



American Honda Motor Co. Inc.  
1919 Torrance Blvd., P.O. Box 2215  
Torrance, CA 90509-9870  
1-855-300-0916

KC1  
D1-0000001



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## Reminder: Your CR-V needs an important software update. Call an authorized Honda dealer today to make an appointment!

Dear :

Our records indicate your CR-V's transmission software still needs an update. To **prevent permanent damage and avoid costly repairs**, we highly recommend having your vehicle's software updated as soon as possible. Honda will update the software **free of charge**. All you have to do is:

- **Contact any authorized dealer to make an appointment, or**
- **Visit your local dealer at your convenience**

**The sooner you do so, the easier the process.** Please plan on leaving your vehicle at the dealer for at least a half a day. In the event your transmission also needs to be replaced, this work will be done free of charge as well.

**Putting off the update could result in serious damage to your transmission.** Under certain driving conditions, this software issue causes a problem, which may allow a transmission belt to slip. If the belt slips, you may see a surge in RPM when driving at highway speeds. If the belt slips long enough, the transmission will be damaged.

Go to [www.productupdates.honda.com](http://www.productupdates.honda.com) to watch a special video that explains, in more detail, the reason for the update and next steps.

**If you have any questions, or would like help locating an authorized Honda dealer, call Honda Automobile Customer Service at:**

**1-855-300-0916**

Monday-Friday, 6 a.m. to 6 p.m. PT,  
Saturday, 7:30 a.m. to 4 p.m. PT, or  
Sunday, 6 a.m. to 2:30 p.m. PT.

You can also locate a dealer online at <http://owners.honda.com>. Customers in U.S. territories, please contact your local dealer/distributor.

**American Honda Motor Co., Inc.  
Honda Automobile Division.**

VIN:



**California drivers:** Remember, the DMV will not renew your registration until this emissions recall has been completed. Keep the Vehicle Emission Recall - Proof of Correction certificate the dealer gives you after the procedure for your records. The DMV may request it as proof the emissions recall was completed.

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