

**On-car analysis list from April 21st, 2016**  
**please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Jetta Hybrid	13 - 15	All	All	MIL-on P309F and P309D Fault Code	MIL-on no electric drive mode, untouched vehicles
	Touareg	11-15	3.0L (CATA/CNRB)	All	MIL-on/Fuel Pump Noise/Crank-No-Start	Customer states crank no start and/or in-tank fuel pump making noise and possibly with fuel pump faults <b>(No previous repairs for High Pressure Pump concerns)</b>
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Passat, Jetta, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CURA)	All	MIL-on P164B	Customer states MIL on, P164B in ECM <b>(untouched vehicles, Engine production before January 2015 or after March 2015 only)</b>
	All	13-15	2.0T CCTA / CBFA	All	MIL-on P0011 P0016	MIL-on with fault code P0011 and or P0016 in the ECM <b>(untouched vehicles)</b>
	Passat	15-16	1.8T (CPRA, CPKA)	All	MIL-on P2407	MIL-on with fault code P2407 in the ECM
	Passat, CC	15-16	All	All	Fuel Gauge Not Reading Full	Customer states the fuel gauge does not read full
	Golf R	16	All	All	Turbo Failure	Customer states noise form the engine/turbo
	Touareg	15	3.6L (CGRA)	All	MIL-on P2181	Customer states MIL on, P2181 in the ECM <b>(untouched vehicles)</b> <b>(Built after September 1 2014)</b>
	Jetta	16	1.4T (CZTA)	All	P0456 Fault Code	MIL-on with P0456 <b>(untouched vehicles California ONLY)</b>
<b>Chassis</b>	Golf /GTI (A7)	16	All	All	Strut Noise	Customer states there is a noise while turning/ going over bumps <b>(noise from strut bearing/mount area)</b>
	All	16	All	All	Alignment	Vehicle alignment not correct, steering off center, pulls, drifts, during PDI <b>(no prior alignment repairs)</b>
	GTI	16	All	Standard	Clutch Pedal Noise	Clutch pedal squeal/squeak when operating clutch pedal
<b>Body</b>	Passat	12-15	All	All	A/C inoperative	Customer states the A/C system does not perform properly <b>(untouched vehicles)</b> <b>(A/C leak near high pressure switch connection)</b>
	Jetta	16	All	All	Loose "A" Pillar Trim	Customer states interior "A" pillar trim is loose <b>(After VIN 3VW267AJ7GM221686)</b>
	Jetta	16	All	All	Wind Noise 4/13/2016	Customer states wind noise from drivers door/window guide <b>(after VIN AJ_GM278836)</b>
<b>Electrical</b>	Jetta	16	All	All	Airbag Light B10041A and/or B10051A	Customer states airbag light is on <b>(untouched vehicles)</b>
	Passat	15-16	All	All	Key functions Inoperative	Any key functions (untouched vehicles) <b>(including starting, kessy, remote buttons)</b>