

On-car analysis list from May 3rd, 2016
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta Hybrid	13 - 15	All	All	MIL-on P309F and P309D Fault Code	MIL-on no electric drive mode, untouched vehicles
	Touareg	11-15	3.0L (CATA/CNRB)	All	MIL-on/Fuel Pump Noise/Crank-No-Start	Customer states crank no start and/or in-tank fuel pump making noise and possibly with fuel pump faults (No previous repairs for High Pressure Pump concerns)
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Passat, Jetta, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CRUA)	All	MIL-on P164B	Customer states MIL on, P164B in ECM (untouched vehicles, Engine production before January 2015 or after March 2015 only)
	All	13-15	2.0T CCTA / CBFA	All	MIL-on P0011 P0016	MIL-on with fault code P0011 and or P0016 in the ECM (untouched vehicles)
	Passat	15-16	1.8T (CPRA, CPKA)	All	MIL-on P2407	MIL-on with fault code P2407 in the ECM
	Passat	15-16	2.0TDI (CVCA, DEKA)	All	Fuel Gauge Not Reading Full	Customer states the fuel gauge does not read full
	CC	15-16	All	All	Fuel Gauge Not Reading Full	Customer states the fuel gauge does not read full
	Golf R	16	All	All	Turbo Failure	Customer states noise form the engine/turbo
	Touareg	15	3.6L (CGRA)	All	MIL-on P2181	Customer states MIL on, P2181 in the ECM (untouched vehicles) (Built after September 1 2014)
Chassis	Golf /GTI (A7)	16	All	All	Strut Noise	Customer states there is a noise while turning/ going over bumps (noise from strut bearing/mount area)
	All	16	All	All	Alignment	Vehicle alignment not correct, steering off center, pulls, drifts, during PDI (no prior alignment repairs)
	GTI	16	All	Standard	Clutch Pedal Noise	Clutch pedal squeal/squeak when operating clutch pedal
Body	Passat	12-15	All	All	A/C inoperative	Customer states the A/C system does not perform properly (untouched vehicles) (A/C leak near high pressure switch connection)
	Jetta	16	All	All	Loose "A" Pillar Trim	Customer states interior "A" pillar trim is loose (After VIN 3VW267AJ7GM221686)
	Jetta	16	All	All	Wind Noise 4/13/2016	Customer states wind noise from drivers door/window guide (after VIN AJ_GM278836)
Electrical	Jetta	16	All	All	Airbag Light B10041A and/or B10051A	Customer states airbag light is on (untouched vehicles)
	Passat	15-16	All	All	Key functions Inoperative	Any key functions (untouched vehicles) (including starting, kessy, remote buttons)