

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-16-06

Subject: Installation on Commercially Available Laptops

Date: May 9, 2016

Supersedes VOS-15-07 due to updated information.

1.0 – Introduction

Until further notice, the **conditional installation** of ODIS Service on commercially available laptops is allowed. **Installation Conditions** are specified below along with important **Operation Notes**.

2.0 – Installation Conditions

- Installations are restricted to **laptops with Windows® 7 Professional 64-Bit only**. (License requests for **desktops and touchscreen** devices, i.e.: tablets, netbooks and notebooks **will be denied**.)
- Laptop specifications must meet or exceed those of VAS 6150D. E.g.: **4GB RAM & processor, semi-rugged chassis & motherboard, solid state hard drive etc.**
- A genuine **VAS 6154 Diagnostic Interface** must be capable of connection to the Dealership Wireless Limited Access Network (WLAN) to enable the use of ODIS Service on the laptop. Otherwise, a genuine **VAS 5054 Diagnostic Interface** must be capable of being paired via laptop Bluetooth®.
- Laptop must have at least one “ruggedized” (round) USB 2.0 port for ODIS Service procedures that require a wired diagnostic interface connection with the vehicle, e.g.: SVM.

3.0 – Operation Notes

- ODIS Service software is developed and tested exclusively on VAS diagnostic devices. The large scope of commercial hardware and software combinations precludes VWAG from developing and testing ODIS Service on all computing platforms. As a result, VWAG will not process ODIS Service application or content feedback from non-VAS laptops.
- ODIS Service functions rely on the minimum operating system and hardware specifications stated above, and the absence of personal computing software.
- ODIS Service installation and use, as well as Windows operating system, device hardware, Diagnostic Interface WLAN or Bluetooth connectivity, virus-scan and firewall issues on non-VAS laptops **are not supported by VWGoA DSS**.

IMPORTANT!

Users installing ODIS Service on laptops other than those provided by VWGoA do so entirely at their own risk. None of VWGoA, its corporate parent, its affiliates under common control or its subsidiaries are responsible for the corruption or loss of data that may result from the use of ODIS Service software. The use of ODIS Service is subject to all terms and conditions of use provided with the ODIS Service software.