



Technical Bulletin

Model	Year(s)	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011-2014	All	All	All	All
Jetta	2015	All	All	AJ_FM350001	AJ_FM359000
Jetta	2015	All	All	AJ_FM200001	AJ_FM278082
Beetle	2012-2014	All	All	AT_CM600001	AT_EM640346
Beetle Convertible	2013-2014	All	All	AT_DM800001	AT_EM809532
Jetta Sportwagen	2011-2014	All	All	All	All

Condition

63 16 01 July 11, 2016 2044735

Extensive Stone Chipping on Front Bumper Cover





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Extensive stone chipping may be found across the entire front bumper cover. Damage may be centralized to the bumper cover with no paint chipping anywhere else on the vehicle.

ⓘ Note:

To determine if this procedure is covered under Warranty, always refer to the *Warranty Policies and Procedures Manual*.

Documentation required per Warranty Policies and Procedures Manual.

For vehicles outside of the New Vehicle Limited Warranty this Technical Bulletin is for information only.

Technical Background

Incorrect repaint procedure in painting process in some cases caused the paint thickness to be too high on the front bumper covers.

Production Solution

Corrected repaint procedures in production.



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Service

Replace front bumper cover

- Paint new bumper cover according to Volkswagen guidelines.
- Remove the old front bumper cover according to the repair manual. See Repair Manual Group 63 in Elsa.
- Install new front bumper cover according to the repair manual. See Repair Manual Group 63 in Elsa.

Warranty

Note:

- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, complete estimate, complete excel form and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The time units and/or material units may differ if the repair catalogue is updated. The information in the repair catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is subject to change. Refer to **WISE > Resource Center > Forms > Paint/Corrosion for the most current forms.**
- This section is applicable for vehicles within the terms of Volkswagen's New Vehicle Limited Warranty. For vehicles outside the terms of the New Vehicle Limited Warranty this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.

Note:

Claim Processing

Utilize the attached form examples and pre-populated forms on WISE to assist with calculating the reimbursement amounts. **This will expedite the claim review process and reduce the time to pay the claim.**

Note that miscalculations are subject to claim adjustment. You can email completed excel forms (in the excel format) to paintcamp@vw.com. The Paint and Corrosion Team will review your completed form(s) and adjust for overlap on behalf of the dealer.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to **WISE > Resource Center > Forms > Paint/Corrosion.**



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SAGA Coding					
Claim Type:	150 ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
6329	0067	--		110	
Parts Manufacturer	Jetta, Beetle, Beetle Convertible, Jetta Sportwagen			110 ²⁾	
Please use the following part number in "Outside Materials" 4)					
LACKMATF: Paint and Materials			MU @ \$12 per unit		
Please use the following Labor Operation in "Outside Labor" 4)					
Select the appropriate Labor Operation below:			Refer to Volkswagen Warranty Paint and Corrosion Claim Coding Manual		
<ul style="list-style-type: none"> • - L0010000: External Painting-straight color • - L0020000: External Painting-metallic/2-layer • - L0030000: External Painting-pearl color 					



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Causal Part: Jetta		5C6807217
Causal Part: Beetle, Beetle Convertible		5C5807217
Causal Part: Jetta Sportwagen		1K9807217
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 TU max.	NO
Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU	NO
Claim Comment: Input "As per Technical Bulletin 2044735" in comment section of Warranty Claim.		
<p>1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only</p> <p>2) Paint claim code will be the damage location.</p> <p>3) Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>4) Documentation required per Warranty Policies and Procedures Manual.</p> <p>4) See attachment "srt_reference_table.pdf" for labor time reference.</p>		

Required Parts and Tools

Part No:	Part Description	Quantity
5C6 807 217 *	Front Bumper Cover – Jetta	One of the listed parts will apply. See ETKA for proper part application.
1K9 807 217 *	Front Bumper Cover – Jetta Sportwagen	
5C5 807 217 *	Front Bumper Cover – Beetle	
5C5 807 217 *	Front Bumper Cover – Beetle Convertible	

*Use VIN search to determine correct part suffix and color code when ordering

For Special Tools see Repair Manual.



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Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

Document Control Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2044735/1	July 11, 2016	V631601	Original Publication.