



Volkswagen of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

**Subject: Owner's Manual Correction – Maximum Permissible Trailer Weights Chart
Certain 2015-2016 Model Year Volkswagen Tiguan**

Dear Volkswagen Owner,

As part of Volkswagen's ongoing commitment to customer satisfaction, we are writing to you today regarding an important update to your Volkswagen Tiguan owner's manual.

During owner's manual production, the information printed in the *Maximum Permissible Trailer Weights* chart was not correct.

The correct information for your vehicle is as follows:

Maximum permissible trailer weights	lbs.	kg
Trailer with brake	2200	998
Trailer without brake	1650	748
Tongue weight	220	100

Additionally, we have enclosed a label with corrected *Maximum Permissible Trailer Weights* for you to affix over the existing chart in your owner's manual. This chart is located under *Maximum Permissible Trailer Weight* in the *Trailer Towing* section of the owner's manual. Please affix this label into the owner's manual for your future reference and that of any other operators of your Tiguan.

If you should have any questions about this communication, please don't hesitate to contact Customer CARE, Monday through Friday from 8AM to 10PM EST and Saturday from 9AM to 5PM EST by phone at 800-893-5298. You are also welcome to e-mail or chat through the "Contact Us" page <http://www.vw.com/contact/>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your vehicle continues to meet and exceed your expectations.

Sincerely,

Volkswagen Customer Protection

Enclosure

WECP_USA
If you are the lessor and registered owner of the vehicle identified in this action, please forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.