2017

A7/A7 competition/S7/RS 7/RS 7 performance

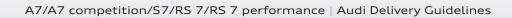


Audi Delivery Guidelines

Client	tock No.	Delivery Date
V	IN	
Delivery Inspection		
Ensure that final vehicle quality inspection is completed		Repair all defects prior to customer delivery
☐ Inspect exterior for damage, dings, dents and surface scratches ☐ Verify that vehicle is equipped as specified and that all accessories have been installed		☐ Ensure that customer has requested activation of Audi connect®; activate Audi connect® prior to customer arrival at MyAudiconnect.com. Only if Audi connect "Request to Initiate Services" and Terms & Conditions have been signed. Applies
☐ Check that floor mats are locked in place		
☐ Ensure tire pressures are set to "normal Custions and calibrate (store) the Tire Pressure M (TPMS) prior to Delivery.		
Customer Priority Topics		
1		
2		
3		
3		
How long would the client like to spend on topic	cs today?	
Priority Delivery Topics		
☐ Audio System		Navigation
☐ BLUETOOTH mobile phone pairing		Seat fitting
☐ Driver assistance features		☐ Set-it and forget-it
☐ Media device ports		☐ Voice controls
Exterior		Driver Controls (continued)
$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	ts Audi standards	☐ Power outlets
☐ Spare tire		☐ Glove box
☐ Tire mobility system (without spare tire)		☐ Valet button in glovebox
☐ Tool kit with jack		Power tailgate open & close
Interior		Power windows: Power retention until front door is opened, one-touch up/down operation for all windows, pinch protection
Driver Controls		for all windows
Instrument cluster, driver information systems, and steering wheel controls.		Sunroof with sunshade, power tilt and slide features
		Auto-dimming rear view mirror with digital compass
Demonstrate how to operate exterior lights		Garage door opener (HomeLink®) 3-channel remote transmitter in overhead console
Demonstrate how to operate interior lights		Power soft-closing doors
Automatic climate control	☐ Electric rear window defogger w/ automatic timed shut off feature	



Client	
Steering	Infotainment (continued)
$\hfill\square$ Demonstrate the multifunction steering wheel	Demonstrate the scanning, tuning, and seek functions, as well
☐ Tilt and telescopic adjustable steering column	as how to save favorites Voice control
Seating	☐ BLUETOOTH® wireless technology & streaming audio for compatible devices
Demonstrate how to adust the seats	☐ Audi connect® with six-month trial subscription
Heated front seats (three-step)	☐ Inrix Online® Traffic
□ "Passenger Side Airbag Off" light□ Lower Anchors & Tethers for Children (LATCH) provisions in rear seats	☐ Explain Wi-Fi® hotspot capabilities
	Explain the Nav-Data-Update process via the customer's My-Audi account
Owner's Documents	Show how to manually set the clock, daylight savings time and time zone
☐ Owner's manual, MMI® manual and other manuals as equipped	
☐ Take the Quick Questions & Answers Guide from the glove box,	Orientation Drive
open it, and demonstrate how to use it with the customer	Vehicle Systems
Explain the "text to phone" features for viewing tutorials on a smartphone or at the Audi Technology website: www.auditech-	☐ Idle start/stop efficiency system
nology.com	☐ Electromechanical parking brake
☐ Tire Warranty Booklet: Explain coverage from tire manufacturer	☐ Cylinder on demand™ engine efficiency technology
☐ Warranty & Maintenance Booklet (stamp to confirm PDI was completed): Adhere "vehicle identification label" from the vehicle trunk to the inside cover of the Warranty & Maintenance	☐ Tire pressure monitoring system (TPMS)
Booklet prior to delivery	Suspension
Review the recommended maintenance schedule. Explain the importance of getting the Warranty & Maintenance Booklet	☐ Electronic Dampening control (Audi drive select) ☐ Adaptive air suspension
stamped for each maintenance performed	
Lemon Law Rights Booklet or Lemon Law Notice as required by law	Driver Assistance
☐ Provide Audi Care information	Explain the windshield wiper and washer functions
Help customer program the 24-hour Roadside Assistance num-	Parking system with front and rear acoustic parking sensors
ber into their phone: 1-800-411-9988	Parking system plus with rear view camera (front and rear acoustic sensors)
Infotainment	Parking system plus with top view camera system (360° view, four cameras, four front and rear acoustic sensors)
Review the MMI® controls and basic functionality	Cruise control with coast, resume and accelerate features
Audi sound system	
Audi Music Interface	☐ Adaptive cruise control with stop & go ☐ Audi pre sense® basic
☐ BOSE® sound system	
☐ Bang & Olufsen® sound system	Audi pre sense® rear
☐ MMI® navigation plus	Audi active lane assist
MMI® touch with handwriting-recognition technology	Audi drive select
☐ SD card slots	Audi side assist
☐ SiriusXM® Satellite Radio with 90-day trial subscription (if equipped)	Head-up display with navigation and assistance systems information
☐ HD Radio™ Technology	Night vision assistant with pedestrian and large animal detection
	☐ Hill hold assist, automatic brake drying





Client	
Wrap up	
End the orientation drive in the service write-up area	
☐ Tour the service department and introduce the customer to the Service Manager and Service Consultant	
Set up first service appointment	
Ask the customer if you can program the service department's phone number into their phone	
Ask the customer if they would like to have the Audi Technologist phone number added to their phone contacts: 1-855-750-TECH (8324)	
Audi Brand Specialist	
I certify that all operations have been completed and this vehicle I Quality Standards.	nas been prepared in accordance with Audi Procedures and
Audi Brand Specialist Signature	Date
Would you like to schedule a Second Delivery?	
☐ Yes	No
Date Time	
By signing, I confirm all items in this checklist have been thorough	nly reviewed with me and the statements below are true.
▶ Vehicle is clean and free of problems	
► Received all keys and owner's documentation	
► Satisfied with features and controls explanations	
Customer Signature	Date