

TECHNICAL BULLETIN

LTB00918NAS1

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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-16

Driver's Windshield Wiper Blade Smears the Windshield Glass

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014-2016
VIN: 001154-546079
Assembly Plant: Solihull

Range Rover Sport (LW)

Model Year: 2014-2016
VIN: 600009-631546
Assembly Plant: Solihull

Range Rover (LG)

Model Year: 2013-2016
VIN: 001204-247211
Assembly Plant: Solihull

MARKETS:

CONDITION SUMMARY:

Situation: The driver's windshield wiper blade may smear the windshield glass.

Cause: This may be due to the components not being robust in certain conditions.

Action: Should a customer express this concern, refer to the Service Instruction outlined below.

PARTS:

DNJ500340	Screen Cleaning Paste	Quantity: 1
LR076843	Wiper Arm Left Hand Drive (LHD)	Quantity: 1
LR076850	Wiper Blade LHD	Quantity: 1

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Clean windscreen	05.10.01	0.1	42	LR076834
Arm - Windscreen wiper - Each - Renew	84.15.02	0.1	42	LR076834



NOTE: Normal Warranty procedures apply.

SERVICE TIPS:

Remove road film and oil deposits from the glass by the application of Land Rover Screen Cleaning Paste; following the instructions on the container.

Clean the wiper blades using warm soapy water.

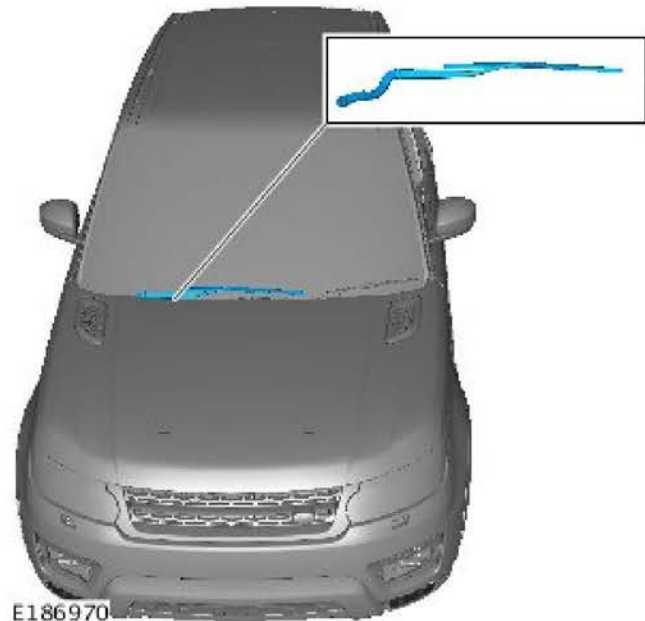
Examine the wiping edge of the wiper blade; if free from wear, scoring, or deterioration, operate the windshield washer and wiper functions to check that wiper judder or streaking has been rectified.

The glass should always be cleaned using Land Rover Screen Cleaning Paste immediately before installing a new wiper blade assembly.

COMPONENT LOCATION:

1.  **NOTE: right-hand drive (RHD) shown; left-hand drive (LHD) similar.**

Component location.



SERVICE INSTRUCTION:

1. Clean the windshield, following the Service Tips above.

2.  **NOTE: the glass should always be cleaned using Land Rover Screen Cleaning Paste immediately before installing a new wiper blade assembly.**

If the customer concern is still evident, replace **only** the driver's windshield wiper arm and wiper blade (see TOPIx Workshop Manual, section 501-16: Wipers and Washers).