

November 2016

This notice applies to your vehicle:

# Warranty Extension: 2007–13 MDX and 2010–12 ZDX Front and Rear Active Damper

#### Dear

On some 2007–13 MDX and 2010–12 ZDX vehicles located in cold areas, the front and rear active dampers may leak. While leaks on the rear active suspension are visible, the front active dampers are mounted in an inverted position and the leak is not visible on the exterior of the damper. If an excessive amount of damper oil has leaked, the active dampers may make a clunk or a bang sound when driving on rough roads or over speed bumps.

To ensure your confidence in our product, Acura is extending the warranty of the front and rear active dampers to 7 years from the original date of purchase or 100,000 miles, whichever comes first. This warranty extension provides coverage for the current owner and any subsequent owners. **No action is required on your part unless you experience a problem**. The warranty extension is valid except for any vehicle that has ever been declared a total loss or sold for salvage by a financial institution or insurer, or has a branded, or similar title under any state's law.

## What should you do?

If there is any noise from the front or rear suspension area, contact any authorized Acura dealer for an appointment to have your vehicle inspected. If the noise is caused by one or more leaking active dampers, the dealer will repair your vehicle free of charge. Please plan to leave your vehicle at the dealer for one full day to allow them flexibility in scheduling.

## **Lessor Information**

Please forward a copy of this notice to the lessee.

## What to do if you feel this notice is in error

Our records show that you are the current owner or lessee of a 2007–13 MDX or a 2010–12 ZDX involved in this warranty extension. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid Information Change Card. We will then update our records.

#### If you have questions.

If you have any questions about this notice, or need assistance with locating an Acura dealer, please call Acura Client Relations at 1-888-234-2138. U.S. clients can also locate a dealer online at *www.myAcura.com*. Clients in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc. Acura Automobile Division