### Next Unread Message

Sent on	11 3	30	2016	Expire	es on	02	27	2017			
From	Campaign Administration										
Subject	Product Update: 2016 Civic 2-Door High Mount Brake Lamp Cover										

DATE: November 30, 2016

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2016 Civic 2-Door High Mount Brake Lamp Cover

Today, November 30, 2016, American Honda is announcing a product update for all model year 2016 Civic 2-Door vehicles to address a possible loose high mount stop lamp cover. Some of these vehicles may be in your new or used inventory and should be repaired prior to sale.

Failure to inspect and, if needed, repair a vehicle subject to a product update may subject your dealership to claims or lawsuits from the customer or anyone else. In addition, state law may provide American Honda with the right to seek indemnification in any such claim or lawsuit.

# **Basic Problem**

The adhesive applied to the center high mount stop lamp cover (high mount cover) isn't strong enough which may cause the cover to come loose and hang down.

# **The Repair**

Install a new high mount cover. Follow the information in service bulletin 16-099 for further guidance.

# **Service Bulletin**

Service bulletin 16-099, *Product Update: Center High Mount Stop Lamp Cover* has been posted to the Service Information System today in support of these campaigns. They include parts, materials, tools, warranty and repair procedure information related to this product update.

# Parts & Materials Information

Parts and materials to conduct repairs are available for normal ordering. There are two repair kits, Parts Kit A & Materials Kit B, that support this action:

- Both Kit A & Kit B are both drop-shipped from vendor and may take several days to receive.
- Kit A includes the new parts and components to be replaced, one kit per repair.
- Kit B has the materials, adhesives, etc. needed for mounting, one kit per five repairs.

NOTE: Because both Kit A and Kit B are drop-shipped, they cannot be returned to Honda. Replacement parts and materials for SB16-099 should be ordered as needed.

# **Tools Information**

Tools and a letter that support this vehicle bulletin and repair have been dispatched to your dealership already. If you have not received them, you should have them in the next couple of days. Tools include:

- MMM50004 (Commercially Available) 3M EPX Urethane Applicator
- MMM50005 (Commercially Available) 3M 1:1 Plunger

As always, please make sure to check iN VIN Inquiry to determine if a particular vehicle is eligible for these or any other campaigns.

Click here for a copy of 16-099.