



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Clarification Of RAP Operation

**Models:** 2013-2017 Chevrolet Express  
2013-2017 GMC Savana  
With Radio Provisions Only (RPO UXZ)

*This PI was superseded to update the model years and condition. Please discard PIT5315A.*

### Condition/Concern

Some owners may comment that the RAP (retained accessory power) feature is inoperative after turning the ignition key off but before opening any door.

### Recommendation/Instructions

If a vehicle is equipped with radio provisions (RPO UXZ) and a factory GM radio was never installed, the RAP feature will not be present. Also, if the vehicle is equipped with power windows they will be immediately disabled after the ignition key is turned off.

**Note:** Radio Provisions (RPO UXZ) includes: alarm warning chimes, radio wiring harness, radio antenna and 2 front door speakers. It does NOT include a radio.

If an approved GM radio for this vehicle is installed at a later date, the RAP feature will become functional.

**Important:** Once installed, the radio will need to be programmed with software available in TIS2WEB.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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