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Sent on	01	08	2016	Expires on	03	08	2016
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From	Campaign Administration
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Subject	Product Update: 2016 Civic Audio Amplifier
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DATE: January 8, 2016

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2016 Civic Audio Amplifier

Today, January 08, 2016, American Honda Motor Co., Inc. is announcing a product update for 3,703 model year 2016 Civic vehicles to improve the programming of the audio amplifier.

Basic Problem

An error in the power amplifier DSP (Digital Signal Processor) boot-up software may cause failed initialization at engine start, resulting in muted condition and no audio sound.

The Repair

Apply updated DSP Audio Software Version 3.50 to the audio amplifier via USB memory stick to affected units. A vehicle production line countermeasure was applied starting December 18, 2015 at HCM and December 16, 2015 at HMIN.

Service Bulletin

Service bulletin 16-001, *Product Update: 2016 Civic Audio Amplifier* has been posted to the Service Information System today in support of this campaign. It includes information on the tool (USB memory stick), warranty and repair procedure information related to this product update.

Parts Information

There are no parts associated with this product update.

Tools Information

Your dealership will receive a package directly from Pioneer with a USB Memory Device/Stick providing the C/M DSP Audio Software Version 3.50. The package will be arriving addressed to the Service Manager/ Service Bulletin 16-001 and will have the following information on the label:

ATTENTION
SERVICE MANAGER
Service Bulletin: 16-001

Client Notification

American Honda expects to notify owners of affected vehicles by the middle of February 2016.

As always, please make sure to check iN VIN status to determine if a particular vehicle is eligible for this product update.

Click [here](#) for a copy of 16-001.