

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors From: Technical Research & Support Group

RE: Request for Parts: 2015-2016 Accord Environmental Paint Damage

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2015-2016 Accords with environmental paint damage. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. No previous paint repairs.
- 2. Only the following colors:

NH731P Crystal Black Pearl

B588P Obsidian Blue Pearl

R548P Basque Red Pearl

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.