

## View Message

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|----------------|---|----|------|-------------------|----|----|------|
| <b>Sent on</b> | 02  | 19 | 2016 | <b>Expires on</b> | 03 | 03 | 2016 |
| <b>From</b>    | Parts and Service Division                                |    |      |                   |    |    |      |
| <b>Subject</b> | Request for Visit: 2014-2016 MDX Noisy Front Blower Motor |    |      |                   |    |    |      |

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Visit: 2014-2016 MDX Noisy Front Blower Motor

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) is investigating certain 2014-2016 MDXs with a customer complaint of a noisy front blower motor. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. First time complaint only.
2. Must confirm rust on the lower part of the blower motor.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.