



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:**

**Attention:**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2017	2017	All	All	All	9T50 9SP

<b>Involved Region or Country</b>	North America
<b>Additional RPO/s:</b>	M3E
<b>Condition</b>	Transmission Assembly
<b>Cause</b>	Restricted.

### Correction

The 9T50 9 Speed Automatic Transmission is on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 09/22/16.

Your cooperation with this program is greatly appreciated.

If diagnosis has led to replacement of the Transmission Assembly please contact the Product Quality Center (PQC) @ 866-654-7654 to discuss the information/diagnostics that led to the replacement of the Transmission Assembly.

### Recommendation

Please complete the questionnaire below before calling the PQC.

Caller's First & Last Name/Position:

Technician's Name/Direct Phone:

Parts Manager's Name:

Parts Manager's Phone and Fax Number:

Dealership's Correct Address

Customer's Concern:

Has the vehicle been modified with non-production accessories?

Is the vehicle for personal or commercial use?

If commercial, what type of use?

Describe the failure of the unit:

Why is replacement of the requested component needed?

Broadcast Code:

Serial Number:

Does the vehicle have any DTCs in any module (ECM/TCM/BCM, etc.)?

**Note:** [GDS must be launched from TIS to make sure all the data is captured and can be retrieved.]

Are there any transmission-related DTCs?

Are there any shifting issues (late, early, missed, no shift)?

When does the issue occur (hot, cold, under accel/decel)?

Is there any unwanted vibration?

Any other transmission performance issues?

Any leaks?

What type of leak?

Where is the leak located?

Any noise?

What kind of noise?

Where is it?

What is the frequency of noise?

When does it occur?

How long does it last?

Fluid level?

Was fluid contaminated?

**Note:** After installation of the transmission the solenoid valves must be characterized. Failure to perform this procedure may result in customer shift concerns. Refer to Solenoid Valve Characterization Reprogramming for directions.

## Parts Information

Description	Part Number	Qty
Transmission Assembly	24269484	1

## Warranty Information

Labor Operation	Description	Labor Time
8464670	Transmission Replacement	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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