



Service Bulletin

PRELIMINARY INFORMATION

Subject: TAC Part Restriction - Accessory Power Module (APM)

Models: 2016-2017 Chevrolet Volt

This PI was superseded to update model years Please discard PIC6130.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our ongoing quality improvement process, the Accessory Power Module, also known as the APM, for the Chevrolet Volt part number 24274770 is being placed on restriction through the GM Technical Assistance Center (TAC).

Recommendation/Instructions

Note: If the part is being ordered for a non warrantable concern (i.e. collision, theft, flood, etc.) proceed directly to step 7 below (Valid VIN and proof of ownership required).

1. Please have a certified Volt technician follow the procedures below prior to contacting TAC.
Important: Note: Do NOT erase DTCs in any of the modules (Especially on intermittent concerns) and do NOT attempt to reprogram software!
2. Please complete the following information below with as much information as possible and as accurately as possible so that it can be e-mailed to TAC.
3. Check and record all diagnostic codes in all modules on the vehicle.
4. Be sure to record what module the DTC came from and any symptom codes associated with the DTCs (see latest version of PIP4902H for GDS 2 Session log information).
5. Dealer to have any session logs with DTC freeze frame information ready to send to TAC
6. Once the above information has been obtained, please review all P.I and TSB information and all available S.I. diagnostics.
7. If diagnostics lead to APM replacement, contact TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and session log information as possible prior to contacting TAC.
8. After reviewing the diagnosis, if component replacement is needed, TAC will arrange for ordering of the new component and request that it be shipped overnight. When this occurs, record the last 8 digits of the vehicle identification number to be used by the parts department (in conjunction with the part #) as the CONTROL NUMBER to track shipment of the part. It is not necessary to call TAC for part tracking information.

Parts Information

Model year	Part Number	Description	Qty
2016-2017 Chevrolet Volt	24274770	Accessory Power Module	1

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
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5010220	Accessory DC Power Control Module Replacement	Use Published Labor Operation Time
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Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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