



RECREATIONAL VEHICLE SERVICE CAMPAIGN

December 27, 2016

SERVICE ADVISORY 16-273

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Reason for this campaign It has been determined that on some 2017 Voltage models the generator hour meter will not turn off due to the wires being connected incorrectly on the backside of the hour meter.

The campaign population includes:

**2017 Voltage, Models 3005, 3305, 3605, 3655, 3805, 3815, 3975, 3995, 4005
2017 Serial Number Range - HZ990747 – HZ990937**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

**PO Box 2000 Goshen, IN 46527-2000
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