



RECREATIONAL VEHICLE SERVICE CAMPAIGN

June 29, 2016

SERVICE ADVISORY 16-256

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«CITYSTATEZIP»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined the vehicles in this advisory population have certain air conditioners that may not have been installed over the opening correctly resulting in a possible roof leak. The remedy is to inspect, and repair if necessary by re-attaching the air conditioner to the roof, adding sealant and gasket.

The campaign population includes:

2016 - 2017 Voltage 3200, 3818, 3895, 3970, 3990, and 4150

2016 Serial Number Range: GZ991057 – GZ991354

2017 Serial Number Range: HZ990110 – HZ990381

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»

«VIN5» «VIN6» «VIN7» «VIN8»

«VIN9» «VIN10»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

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