



**RECREATIONAL VEHICLE SERVICE CAMPAIGN**

July 18, 2016

**SERVICE ADVISORY 16-257**

DEALERSHIP

ATTN: Service Manager

STREET

STREET

CITY STATE ZIP

COUNTRY

Dear DEALERSHIP,

***Reason for this campaign***

It has been determined that on certain Oregon-manufactured Springdale model 220BHWE travel trailers, there is insufficient clearance between the axle beam and holding tank that is located above the axle. The lack of clearance may cause damage to the tank allowing its contents to leak out. Axles beams needs to be replaced.

The campaign population includes:

**2016-2017 Oregon Springdale, Model 220BHWE**

**2016 - GG102632 – GG104577**

**2017 - HG100133 – HG101047**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

VIN1

**-- Serial numbers with '\*' have been retail sold --**

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1452**

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler

Director of Customer Service

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