



RECREATIONAL VEHICLE SERVICE CAMPAIGN

July 20, 2016

SERVICE ADVISORY 16-257

«User_Name», «Title»

«EMAIL»

«Name», «Dealer_»

Dear «User_Name»,

Reason for this campaign

It has been determined that on certain Oregon-manufactured Springdale model 220BHWE travel trailers, there is insufficient clearance between the axle beam and holding tank that is located above the axle. The lack of clearance may cause damage to the tank allowing its contents to leak out. Axles beams needs to be replaced.

The campaign population includes:

2016-2017 Oregon Springdale, Model 220BHWE

2016 - GG102632 – GG104577

2017 - HG100133 – HG101047

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»

«VIN5» «VIN6» «VIN7» «VIN8»

«VIN9» «VIN10» «VIN11» «VIN12»

«VIN13»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Service Advisory on Key Express, please contact us at: **(866) 273-1452**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler

Director of Customer Service

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