



**RECREATIONAL VEHICLE SERVICE CAMPAIGN**

July 8, 2016

**SERVICE ADVISORY 16-256**

«Owner\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«CITYSTATEZIP»  
«Country»

Dear «Owner\_name»,

**Please note – advisory revised, for the main living area air conditioner only.**

***Reason for this campaign***

It has been determined the vehicles in this advisory population have certain air conditioners installed in the main living area that may not have been installed over the opening correctly resulting in a possible roof leak. The remedy is to inspect, and repair if necessary by re-attaching the air conditioner to the roof, adding sealant and gasket.

The campaign population includes:

**2016 - 2017 Voltage 3200, 3818, 3895, 3970, 3990, and 4150**

**2016 Serial Number Range: GZ991057 – GZ991354**

**2017 Serial Number Range: HZ990110 – HZ990381**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»

«VIN5» «VIN6» «VIN7» «VIN8»

«VIN9» «VIN10»

-- Serial numbers with '\*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Director of Customer Service

**PO Box 2000 Goshen, IN 46527-2000**  
**Phone: (574) 535-2100 – Fax: (574) 535-2199**  
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