



RECREATIONAL VEHICLE SERVICE CAMPAIGN

August 30, 2016

SERVICE ADVISORY 16-260

«Owner_name»

ATTN: Service Manager

«Street»

«Street_2»

«CITYSTATEZIP»

«Country»

Dear «Owner_name»,

Reason for this campaign It has been determined the front roof transition molding on the vehicles listed in the population may not have been secured properly. The remedy is to replace the fasteners.

The campaign population includes:

2017 Outback Travel Trailers: 277RL, 298RE, 312BH, 316RL, 322BH, 324CG, 325BH, 326RL, 328RL, 330RL, 332FK, 334RL

2017 Serial Number Range: HB450000 - HB451498

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(866) 273-1456**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

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