



RECREATIONAL VEHICLE SERVICE CAMPAIGN

August 31, 2016

SERVICE ADVISORY 16-258

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign It has been determined the Energy Management was wired incorrectly causing the system not to shed loads on certain Epic Series units. The remedy is to place the common neutral wire through the amp sensor and reinstall the common neutral wire.

The campaign population includes:

2016 – Voltage Fifth Wheels, Models: 3200, 3305, 3605, 3805, 3818, 3895, 3970, 3990, 4150
2017 – Voltage Fifth Wheels, Models: 3305, 3605, 3805, 3815, 3890, 3895, 3970, 3975, 3990, 3995, 4100, 4105, 4150, 4155

2016 Serial Number Range: GZ991205 – GZ991354
2017 Serial Number Range: HZ990003 – HZ990477

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5» «VIN6» «VIN7» «VIN8»
«VIN9» «VIN10» «VIN11» «VIN12»
«VIN13» «VIN14» «VIN15» «VIN16»
«VIN17» «VIN18»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Director of Customer Service

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