

## SERVICE ADVISORY # 16-272

### Aerolite 319BHSS Remote System Update

It has been determined the vehicles in this service advisory population may have an IN-Command remote system that was not configured for all holding tanks. Only a certain population was affected and the IN-Command firmware can be updated to correct the issue. This service advisory explains how to update the remote system.

**Model Included:** 2017 Aerolite Travel Trailers  
319BHSS

**Serial Number Range:** HP910715 - HP910859

**Part Required:** AE319BHSS17\_1.1.xml (file download available on Key Express)

**Tools Required:** USB Flash Drive

**Note – Check serial number on Key Express to verify the campaign is open.**

#### Step 1

Download file AE319BHSS17\_1.1.xml from Key Express to USB Flash Drive.

#### Step 2

Follow ASA instructions, next page. See Figure 1 for flash drive insertion reference on the installation instructions.



**Fig. 1**

#### Step 3

Continue with ASA instructions.


**STEP 1: Turn 12VDC power ON**

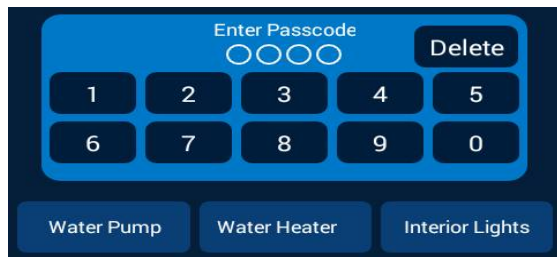


A RED LED = 12VDC in.

**STEP 2: Accepting the EULA**



The EULA Screen should display on the DC. You may scroll down to the bottom using the touch screen, or press the "HOME"  button below the screen. Select "ACCEPT".





Next, the NEW PASSCODE screen will appear. Select a passcode the production line can remember ("0000" for example). This passcode will allow the user to cycle the lights, slide outs, and awning; as-well-as see the tank levels and turn on the water pump and heater.

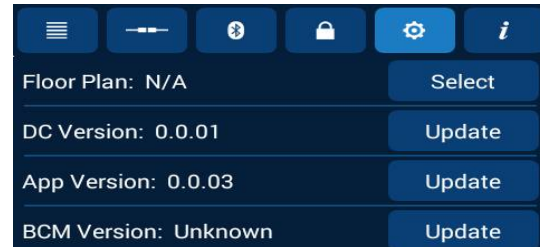


The HOME screen will display.

**STEP 3: Installing a New**

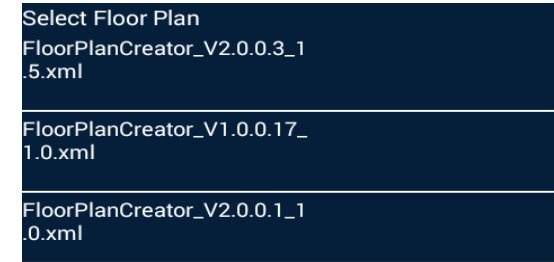




Insert the USB Drive containing the Floorplans. From the HOME screen, press the "PAGES"  button below the DC screen twice. The Menu screen will appear. Select the "  " button and enter the Engineering Passcode (5391). Press "Select" next to the Floor Plan.

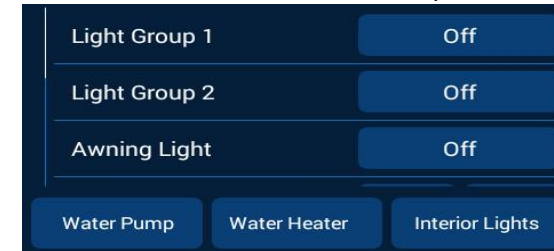


ASA Tech Service: 877.845.8750  
ASA Website : [asaelectronics.com](http://asaelectronics.com)



The "Select Floor Plan" screen will appear with floor plans listed. Select the correct floor plan.



When prompted to load the floor plan, select "OK". When the floor plan is loaded, the SETUP screen will appear. Note the floor plan version next to "Floor Plan" is correct. Push the "HOME"  button below the DC display, then the "Pages"  button to get to the Functions Screen. The function buttons should match the unit's floor plan.



**Step 4: Getting Ready to Ship**

Before the unit is ready to ship, the passcode must be removed. Press the "Pages"  button twice. Next, select "  ". Enter the current passcode.

Select the "CLEAR PASSCODE" button; when prompted press "OK". The EULA screen will appear. The unit is now ready to be shipped.

**Step 4**

After the floor plan is updated, the remote system will be back to factory original.

**WARRANTY REIMBURSEMENT**

Submit a claim on Key Express using **Flat Rate Code # 7127242A** with **Service Advisory #16-272** noted in the customer complaint section. The time authorized for this repair is **.3 hour**.

No part return required.

Please call Keystone RV Customer Service at **(855) 895-4422** if you have any questions.