



RECREATIONAL VEHICLE SERVICE CAMPAIGN

December 6, 2016

SERVICE ADVISORY 16-272

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign It has been determined the vehicles in this service advisory population may have an IN-Command remote system that was not configured for all holding tanks. Only a certain population was affected and the IN-Command firmware can be updated to correct the issue.

The campaign population includes:

**2017 Aerolite Travel Trailers, Model 319BHSS
Serial Number Range HP910715 - HP910859**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

VIN1

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please contact us at: **(855) 895-4422**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

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