



2017
Q7

Audi Delivery Guidelines

Client _____ Stock No. _____ Delivery Date _____

 VIN _____

Delivery Inspection

Ensure that final vehicle quality inspection is completed

- Inspect exterior for damage, dings, dents and surface scratches
- Verify that vehicle is equipped as specified and that all accessories have been installed
- Check interior for cleanliness, grease marks and damage
- Check that floor mats are locked in place
- Ensure tire pressures are set to "normal Customer load" conditions and calibrate (store) the Tire Pressure Monitoring System (TPMS) prior to Delivery.

- Repair all defects prior to customer delivery
- Ensure that customer has requested activation of Audi connect®; activate Audi connect® prior to customer arrival at MyAudiconnect.com. Only if Audi connect "Request to Initiate Services" and Terms & Conditions have been signed. Applies only to vehicles equipped with Audi connect® USA only

Customer Priority Topics

How long would the client like to spend on topics today? _____

1. _____
2. _____
3. _____

Select Owner Priorities

- | | |
|---|---|
| <input type="checkbox"/> Audio system | <input type="checkbox"/> Navigation |
| <input type="checkbox"/> BLUETOOTH mobile phone pairing | <input type="checkbox"/> Seat fitting |
| <input type="checkbox"/> Driver assistance features | <input type="checkbox"/> Set-it and forget-it |
| <input type="checkbox"/> Media device ports | <input type="checkbox"/> Voice controls |

Exterior

- Advise the customer to use only oil that meets Audi standards
- Advise the customer that Audi recommends using top-tier detergent gasoline with a minimum octane rating of 91 AKI (95 RON)
- Trailer hitch with 7,700 lb towing capacity
- Tire mobility system (without spare tire)
- Tool kit

Interior

Driver Controls

- Instrument cluster, driver information systems, and steering wheel controls.
- Demonstrate how to operate exterior lights

Driver Controls (continued)

- Demonstrate how to operate interior lights
- Automatic climate control
- Power outlets
- Glove box
- Comfort front armrest
- Power windows: Power retention until front door is opened, one-touch up/down operation for all windows, pinch protection for all windows
- Power-adjustable, heated exterior side mirrors with power-folding, auto dimming, & memory
- Manual rear-side window sunshades
- Panoramic sunroof with tilt, slide and power sunshade features
- Auto-dimming rear view mirror with digital compass

Client _____

Driver Controls (continued)

- Garage door opener (HomeLink®) 3-channel remote transmitter in overhead console
- Power soft-closing doors

Steering

- Demonstrate the multifunction steering wheel
- Tilt and telescopic adjustable steering column
- Steering wheel mounted shift paddles
- Heated steering wheel

Seating

- Demonstrate how to adjust the seats
- Driver and front passenger comfort head rests
- Heated front seats (three-step)
- Heated rear seats (three-step)
- Ventilated front seats (three-step)
- Split folding rear seats
- Power 50/50 split-folding third-row with electric fold and return function
- "Passenger Side Airbag Off" light

Owner's Documents

- Owner's manual, MMI® manual and other manuals as equipped
- Take the Quick Questions & Answers Guide from the glove box, open it, and demonstrate how to use it with the customer
- Explain the "text to phone" features for viewing tutorials on a smartphone or at the Audi Technology website: www.auditechology.com
- Tire Warranty Booklet: Explain coverage from tire manufacturer
- Warranty & Maintenance Booklet (stamp to confirm PDI was completed): Adhere "vehicle identification label" from the vehicle trunk to the inside cover of the Warranty & Maintenance Booklet prior to delivery
- Review the recommended maintenance schedule. Explain the importance of getting the Warranty & Maintenance Booklet stamped for each maintenance performed
- Lemon Law Rights Booklet or Lemon Law Notice as required by law
- Provide Audi Care information
- Help customer program the 24-hour Roadside Assistance number into their phone: 1-800-411-9988

Infotainment

- Review the MMI® controls and basic functionality
- Audi sound system
- Audi Music Interface
- BOSE® sound system
- Bang & Olufsen® sound system
- MMI® navigation plus
- MMI® touch with handwriting-recognition technology
- SD card slots
- SiriusXM® Satellite Radio with 90-day trial subscription (if equipped)
- HD Radio™ Technology
- Demonstrate the scanning, tuning, and seek functions, as well as how to save favorites
- Voice control
- BLUETOOTH® wireless technology & streaming audio for compatible devices
- Audi smartphone integration: Apple® CarPlay and Google™ Android Auto integration
- Audi connect® with six-month trial subscription
- Inrix Online® Traffic
- Explain Wi-Fi® hotspot capabilities
- Explain the Nav-Data-Update process via the customer's MyAudi account
- Show how to manually set the clock, daylight savings time and time zone

Orientation Drive**Vehicle Systems**

- Idle start/stop efficiency system
- Electromechanical parking brake
- Tire pressure monitoring system (TPMS)

Suspension

- Audi adaptive air suspension with self-leveling, vehicle speed and driving style automatic control logic as well as five driver selectable ride height levels
- All-wheel steering with vehicle speed-dependent control (counter-steering under 37 mph and parallel-steering dynamics above 50 mph)



Client _____

Driver Assistance

- Audi advanced key - keyless start, stop and entry with hands-free tailgate release and close
- Explain the windshield wiper and washer functions
- High-beam assistant
- Parking system plus with rear view camera (front and rear acoustic sensors)
- Parking system plus with top view camera system (360° view, four cameras, four front and rear acoustic sensors)
- Cruise control with coast, resume and accelerate features
- Adaptive cruise control with stop & go and traffic jam assist
- Audi pre sense® basic
- Audi pre sense® city: Pedestrian and vehicle collision warning and braking initiation
- Audi pre sense® plus
- Audi active lane assist
- Audi drive select
- Audi side assist with Audi pre sense® rear: Rear cross traffic alert & Vehicle exit assist
- Head-up display with navigation and assistance systems information
- Night vision assistant with pedestrian and large animal detection
- Traffic sign recognition (includes vehicle speed warning and sign recognition)

Wrap up

- End the orientation drive in the service write-up area
- Tour the service department and introduce the customer to the Service Manager and Service Consultant
- Set up first service appointment
- Ask the customer if you can program the service department's phone number into their phone
- Ask the customer if they would like to have the Audi Technologist phone number added to their phone contacts: 1-855-750-TECH (8324)

Audi Brand Specialist

I certify that all operations have been completed and this vehicle has been prepared in accordance with Audi Procedures and Quality Standards.

Audi Brand Specialist Signature

Date

Would you like to schedule a Second Delivery?

- Yes _____ No _____
Date Time

By signing, I confirm all items in this checklist have been thoroughly reviewed with me and the statements below are true.

- ▶ Vehicle is clean and free of problems
- ▶ Received all keys and owner's documentation
- ▶ Satisfied with features and controls explanations

Customer Signature

Date