



TOL NOTICE (US&CAN) – June 28, 2016

Notice to Service & Technical Staff: Technical News 167

With the release of MY17 Tiger Explorers, please review **Technical News 167** notice previously posted to Triumph Online (TOL). It contains important instructions on how to install instrument, chassis and engine management software on the new Tiger Explorer models. Please make certain all relevant staff are fully informed of its contents. Please also update all service manuals, procedures and have a printed copy available where appropriate. Dealers should log on to Triumph Online for full details.

Important Note: In section 5 (page 3) of Instrument Download, the guide refers to a delay of approximately 10 seconds:

"The instrument software download requires the motorcycle ignition to be switched off for approximately 10 seconds, then switched on again. Only switch the ignition off or on when prompted to do so by the Triumph Diagnostic Tool."

This time/delay is variable and approximate. Please wait until you are prompted to switch the ignition back on.

Additionally, a small number of reports have been received confirming an issue accessing or installing software to the chassis ECU, which was resolved by using another laptop or PC. This is still under investigation, however if you experience any issues with a download failure, please try using another computer and feedback any information you can provide using our [software bug report form](#).

If you have any questions, contact your Regional Manager or call Triumph 24/7 Customer Support at (888) 284-6288.

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