



# Service Bulletin

## PRELIMINARY INFORMATION

**Subject:** Intermittently Service Front Camera Message With DTCs U023A and/or U026A

**Models:** 2016 Cadillac CT6  
2016 Cadillac Escalade Models (without Driver Assist Package RPO Y66 or UGN)  
2016 Chevrolet Malibu, Silverado, Suburban, Tahoe  
2016 GMC Sierra, Yukon Models

*This PI was superseded to update the Models section. Please discard PIT5482A.*

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that intermittently there is a "Service Front Camera" message on the DIC. When scanning for DTCs, a history U023A and/or U026A may be set in the IPC and/or BCM.

### Recommendation/Instructions

**Important:** Do NOT replace the front view camera module for this condition

Updated software has been released to correct this concern. Reprogram the frontview camera module (K109) with the latest software in TIS2WEB.

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
2810835	Front View Camera Reprogramming with SPS	Use Published Labor Operation Time

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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