

Bulletin No.: PIP5375A

Date: Feb-2016

Service Bulletin

PRELIMINARY INFORMATION

Rear Wheel Drive Manual Transmission Restriction Subject:

Models: 2016 Chevrolet Camaro

2014-2016 Chevrolet Corvette

2015-2016 Chevrolet SS

2015-2016 Chevrolet Colorado

2015-2016 GMC Canyon

2016 Cadillac ATS-V

2013-2016 Cadillac ATS

Equipped with manual transmission (RPO M13, MEP, MEL, MEK, MER, MM6, MG9, N8D)

This PI was superseded to update Parts Restricted. Please discard PIP5375.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

As part of our continuous quality improvement the rear wheel drive manual transmissions listed above have been placed on restriction. If diagnosis leads to unit replacement please contact the PQC (866-654-7654) after the questions below have been answered. These transmissions are fully serviceable internally and externally and may not require assembly replacement.

The following part numbers have been restricted; 24255978 24255981 24272353 24272355 24272357 24272359 24272361 24274133 24274843 24275050 24275058 24275826 24275828 24275835 24275836 24275837 24276251 24276267 24276742 24276742 24276743 24276744 24277073 24277075 24277178 24277600 24277601 24277602 24277634 24277761 24279168 24279169 24279170 24279171 24280208 24280209 24280210 24280212.

Recommendation/Instructions			
Caller's First & Last Name / Position:			

Technician's First & Last Name / Direct Phone:

Parts Manager's First & Last Name:

Parts Manager's Fax Number:

Dealer's Shipping Address:

Times In / Days Down:

Q1: Is this a stock vehicle or customer vehicle?

Q2: Was TAC contacted? (Y/N)
TAC Case#:
What was TAC's recommendation?
Was DMA contacted? (Y/N)
DMA Name/Email:
Q3: What is the customer's concern?
Q4: Is the vehicle modified with any non-production accessories?
If yes, ask the dealer to perform a calibration verification per Service Bulletin 09-06-04-026
Q5: Is the vehicle for personal or commercial use?
If commercial, what type of use?
Q6: Describe the failure of the transmission:
Broadcast code (required):
Q8: List any DTCs:
Q9: Are there any leaks (Y/N)
If no, continue to next question
• If yes,
What type of leak?
Location of the leak?
Q10: Are there any Noises (Y/N)
If no, continue to next question

• If yes, complete the following

•	What kind of noise?

- · Location and frequency of the noise?
- When does is occur?
- How long does it last?

Q11: Any Lubrication Concerns (Y/N)

- If no, continue to next question
- If yes, complete the following
- Lubrication level?
- Any signs of oil contamination?

Q12: Performance

- Any performance concerns?
- · Any vibration?

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

