

Subject

Water Leak From Moonroof Drain Hose - Kinked Hose - Panoramic Roof Only

Market

USA

Service Category

Vehicle Interior

Section

Interior Panels/Trim

Applicability

14-15MY Highlander/HV

APPLICABLE VEHICLES

2014-2015

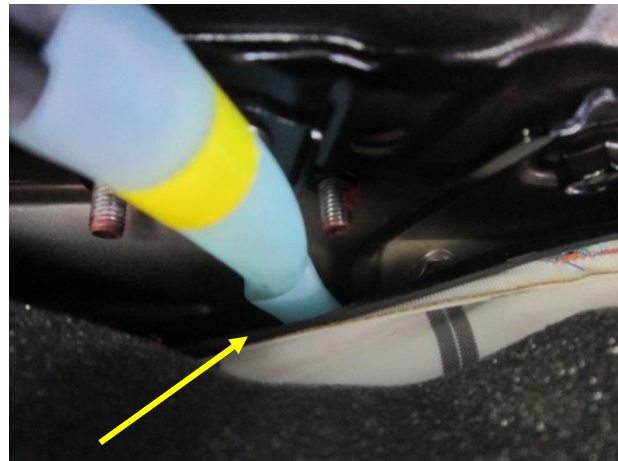
Highlander

2014-2015

Highlander HV

CONDITION

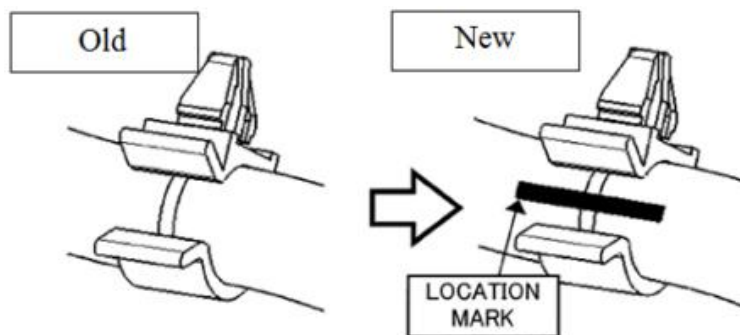
Some vehicles may experience a condition in which the drain hoses for the sunroof/moonroof assembly become kinked, or pinched. This may cause water leaks into the cabin from the housing assembly drip trays, or the customer may note water stains on the headliner assembly.



RECOMMENDATIONS

The material used on these hoses will retain a shape memory once pinched, kinked, or damaged. Therefore it is important that vehicles experiencing this condition, receive replacement service part drain hoses that have not been kinked/pinched/damaged during storage or shipping and are completely clear of any shape abnormalities.

When replacing the damaged drain hose, it is also important to ensure that the hose is installed correctly and oriented as shown in the example below to help prevent a kinked condition from occurring again.



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LINK REFERENCES

This Tech Tip does not contain any link references