

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat Sedan	2001-2010	All	All	All	All
Passat Wagon	2001-2010	All	All	All	All
Passat CC	2009-2012	All	All	All	All

Condition

50 16 05 June 7, 2016 2038981 Supersedes V501603 dated February 8, 2016 to update Claim Processing statement.

Front Fender - Corrosion on Wheel Arch

Customer states:

Corrosion on the wheel arch area of the front fender (Figure 1).



Figure 1 (corrosion on left wheel arch)

Note:

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual.

Documentation required per Warranty Policies and Procedures Manual.

For vehicles outside of the Limited Warranty Against Corrosion Perforation this Technical Bulletin is for information only.

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Technical Background

The wheel liner touches the arch area of the fender and rubs off the paint in the contact area.

The corrosion is caused by dirt accumulations and movements of the wheel liner.

Production Solution

No production change required.

Service

1. <u>Repair the fender</u>: If the edge area is only slightly corroded (no through-corrosion/perforation), proceed as follows:

- Remove the front bumper according to the repair manual. See Repair Manual Group 63 in Elsa.
- Remove the side indicator (in fender, if equipped) according to the repair manual. See Repair Manual Group 94 in Elsa.
- Remove the front wheel liner according to the repair manual. See Repair Manual Group 66 in Elsa.
- Remove the corrosion with the pneumatic brush grinder VAS 6446.
- Apply a VOC compliant epoxy primer as an anti-corrosion treatment and primer (locally sourced).
- On the inner fender apply (in the complete contact/edge area) adhesive/sealer (part number: D 511 500 A2) as further edge protection (Figure 2, green line).



Figure 2

- Restore the paint structure according to the paint repair manual.
- Install the wheel liner according to the repair manual. See Repair Manual Group 66 in Elsa.

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Note:

When installing the wheel liner, make sure it doesn't touch the edge of the fender. As necessary, align the liner.

- Install the side indicator (in fender, if equipped) according to the repair manual. See Repair Manual Group 94 in Elsa.
- Install the front bumper cover according to the repair manual. See Repair Manual Group 63 in Elsa.

2. Replace the fender

- Replace the fender according to the repair manual. See Repair Manual Group 50 in Elsa.
- Apply polyurethane adhesive (part number: AKD 476 KD5 05) on the inner fender (in the complete contact and edge area) as further edge protection (Figure 2, green line).

Note:

When installing the wheel liner make sure it doesn't touch the edge of the wing. As necessary, align the liner.

If through-corrosion (perforation) is not present, fender replacement will only be accepted if it qualifies per the Reimbursement Policy section of the *Warranty Policies and Procedure Manual*. This section provides important guidelines when considering component repair vs. replacement options (the "80% rule").



Warranty

Note:

- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, completed estimate and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- This bulletin applies for 1 front fender repair or replacement. If both sides exhibit the corrosion they should be evaluated individually and claimed on separates lines. Total Body Painting Prep Time for both front fenders should be claimed on the first line only.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The time units and/or material units may differ if the repair catalogue is updated. The information in the repair catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is subject to change. Refer to WISE > Resource Center > Forms > Paint/Corrosion for the most current forms.
- This section is applicable for vehicles within the terms of Volkswagen's Limited Warranty Against Corrosion Perforation. For vehicles outside the terms of the Limited Warranty Against Corrosion Perforation this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.

Note:

Claim Processing

Utilize the attached form examples and pre-populated forms on WISE to assist with calculating the reimbursement amounts. This will expedite the claim review process and reduce the time to pay the claim.

Note that miscalculations are subject to claim adjustment. You can email completed excel forms (in the excel format) to paintcamp@vw.com. The Paint and Corrosion Team will review your completed form(s) and adjust for overlap on behalf of the dealer.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to WISE > Resource Center > Forms > Paint/Corrosion.

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To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and	
Procedures Manual ¹⁾	

Model(s)	Year(s)		Eng. Code(s)	Trans. Code(s)	VIN Ran	ge From	VIN Range To
Passat Sedan	2001-2010		All	All	A	.11	All
Passat Wagon	200 1	-2010	All	All	All		All
Passat CC	2009	-2012	All	All	All		All
			SAGA	Coding			
Claim Type:		160 ¹⁾					
Service Num	ber:		Damage Code	HST			age Location s on Service No.)
5055			0003			C)40 or 041
Parts Mar	nufacture	r		nd Passat Wagon 040 or 041 ²⁾ B*)			r 0 41 ²⁾
					nd Passat Wagon 040 or 041 ²⁾ C*)		
			Passat CO	C (357,358) 040 or 04			r 041 ²⁾
			Re	pair			
	Plea	ise use th	ne following part n	number in "Outside	e Material	s" ⁴⁾	
LACKMATF: Pain	t and Ma	terials		MU @ \$12 per unit			
Epoxy Primer (Lo	cally Sou	irced)		Claim Dollar Amount (MAX: \$40)			
	Plea	se use th	e following Labor	Operation in "Out	side Lab	or" ⁴⁾	
Select the appropriate Labor Operation below: - L0010000: External Painting-straight color - L0020000: External Painting-metallic/2-layer				Claim Dollar Amount			
- L0030000: Exter		-	-				

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Use this for all body repair in this k - A0041000: Body Shop repair no p		Claim Dollar Amount		
	Rep	place		
Please use t	he following part ı	number in "Outsid	e Materials" ⁴⁾	
LACKMATF: Paint and Materials		MU @ \$12 per un	it	
Please use th	ne following Labor	r Operation in "Ou	tside Labor" ⁴⁾	
Select the appropriate Labor Opera - L0010000: External Painting-strai - L0020000: External Painting-meta - L0030000: External Painting-pear	ght color Illic/2-layer	Claim Dollar Amount		
Use this for all body repair in this t - A0041000: Body Shop repair no p		Claim Dollar Amount		
Causal Part:		L00#0000		
	Diagnos	tic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 T	J max.	NO	
Road Test	01210002 = 00 T 01210004 = 00 T		NO	
Technical Diagnosis	01320000 = 00 T	U NO		
Claim Comment: Input "As per Tec	hnical Bulletin 20	38981" in commer	t section of Warranty Claim.	
¹⁾ For Vehicles outside the Limited ¹⁾ ²⁾ Corrosion claim vendor code will			tion this bulletin is information only	
³⁾ Labor Time Units (TUs) are subject	ct to change with	ELSA updates.		
⁴⁾ Documentation required per <i>Warr</i>	-		al.	
⁵⁾ See attachment "srt_reference_ta	ble.pdf" for labor	time reference.		

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Required Parts and Tools

Part Number	Designation	Quantity						
	<u>Repair</u>							
D 511 500 A2	adhesive/sealer	0.5						
	Replace							
AKD 476 KD5 05	polyurethane adhesive	0.5						
	One of the following							
3B0 821 105 E	Fender (Left) – B5 Passat and Wagon	-						
3B0 821 106 E	Fender (Right) – B5 Passat and Wagon	-						
3C0 821 021	Fender (Left) – B6 Passat and Wagon	-						
3C0 821 022	Fender (Right) – B6 Passat and Wagon	-						
3C8 821 021	Fender (Left) – Passat CC	-						
3C8 821 022	Fender (Right) – Passat CC	-						

For Special Tools see Repair Manual.

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Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

	Document Control Revision Table							
Instance Number	Published Date	Version Number	Reason For Update					
2038981/4	6/7/16	V501605	Update Claim Processing statement.					
2038981/3	2/8/16	V501603	Update applicable models.					
2038981/2	12/10/14	V501402	To clarify A5 Model Jetta applicability.					
2038981/1	11/24/14	V501401	Original publication.					

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Paint/Corrosion Claim Form



Dealer No.	400	000 💼	xampl epeat repair, provide expla		D			VIN (17-Digits)	WVW	JK93CX8F	20895	69	
Repair			xampi	e •	- 5	epi	lace	Color No. (4-digit E	lsaPro P	aint No.)		LB9A	
Order No.	910	JOO If re	epeat repair, provide expla	nation in bo	ox below:			Dealer Labor Rate				100.00	
								Paint material price	e per unit			12.00	
			B6 Pa s	isa	T S	sen	lan	Dealer-owned pain	t shop?	• Y	/es	•	No
								Original paint mate	rial?	• Y	/es	•	No
	Damage	Dmg	Part manufacturer							· · ·		Time	Mat'
Service No.	Code	Loc	(Vendor Code)			l	Description of Repair		Paint	Labor Operati	ion(s)	Units	Units
5055	0003	040	040	1. 1. 1.	Paint one	Front Fende				50556150		70	
				1.1.1									
					•		oor Operation Ti	me Units					
					an	d Material	Units						
					lf	both fende	rs are affected, t	he prep time					
							tered on the first						
							nd only once on						
							on Claim Form						
Note: Auth	orization an		ursement are contingent or ts for the repair	n the usage	e of origina	al	Body Painti	ng Prep Time		51017153		160	
										Paint Sub	ototal	230	
The vehicle			any previous damage. Digital p ting, the invoice amount must l										
						-							· · ·
Part N	umber		Part Description	Part Qty	Part Pric per Unit		Descriptio	on of Repair		air/Replace La Operation(s)	abor	Time Units	
							Remove and install	front bumper cover		63291900		90	
							Remove and install	front fender		50551950		70	
				1			Seal off Fender (PU	adhesive)		50555199		30	
				_			Wax Body			51017500		30	
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		Outside N							Во	dy Labor Su Total TI		220	
		Outside N	TF Total Paint Materia	al Amount	\$	60.00			Во	dy Labor Su Total TL		220 450	
VW Repre	esentative		TF Total Paint Materia		\$		Authorization Date		Во	Total TL	J/MU	450	
VW Repre	esentative zation No.		TF Total Paint Materia	al Amount	\$	60.00	Authorization Date		Во		J/MU 0000	450 \$ 2	
			TF Total Paint Materia Total Part	al Amount	\$	60.00			_	Total TL	J/MU 0000 1000	450 \$ 2 \$ 2	30.00
			TF Total Paint Materia Total Part	al Amount	\$	60.00	Authorization Date Authorizatior valid until		_	Total TU L00X0 A004 ts and Mate	J/MU 0000 1000	450 \$ 2 \$ 2 \$	30.00

VW Representative Name (printed)

VW Representative Signature

Paint/Corrosion Claim Form



1	400	000				Dor		VIN (17-Digits)	WVW	ND63B	X3E460	509	
Repair			Examp	Ле	-	Ker	Jair	Color No. (4-digit I	ElsaPro P	aint No.)	1	LC9X	
Order No.	910	000 If	repeat repair, provide expla	nation in bo	ox belo	w:		Dealer Labor Rate		,		100.00	5
L								Paint material pric	e per unit			12.00	5
			35 Pas	sa	T \	Wag	JUU	Dealer-owned pair	nt shop?	•	Yes	•	No
				90				Original paint mate	erial?	•	Yes		No
	Damage	Dmg	Part manufacturer									Time	Mat
Service No.	Code	Loc	(Vendor Code)				Description of Repair		Paint I	Labor Ope	eration(s)	Units	Unit
5055	0003	040	040		Paint	one Front Fender				5055790	03	90)
							bor Operation T	ime Units					
						and Material	Units						
						If both fende	rs are affected,	the prep time					
					-		tered on the firs						
					6	SAGA claim a	nd only once on	the first					
						Paint/Corros	ion Claim Form						
Note: Authoria	orization ar		bursement are contingent o arts for the repair	n the usage	e of orig	ginal	Body Paint	ting Prep Time		5101713	33	190	
		•	•							Paint	Subtotal	280	
The vehicle			r any previous damage. Digital inting, the invoice amount must							• • •			
	Suble	t invoice for pa	inding, the invoice amount must	be spiit betw	een out		id outside (subjet) mate	cilai.			•••••••••	• •	
Part Nu	umber		Part Description	Part Qty	Part I	Price Total Part Unit Price	Descripti	on of Repair	-	air/Replac		Time	
					per		-	•		Operation	(3)	Units	
		Epoxy Prim	er	1		10.00		front bumper cover		6329190		Units 90)
		Epoxy Prim	er	1	<u> </u>			front bumper cover		-	00		
		Epoxy Prim	er	1	<u> </u>		Remove and install	front bumper cover signal on fender		6329190	00 99	90	
	Exa		/		\$ 4		Remove and install Remove and install	front bumper cover signal on fender ender and seal off		6329190 9452199	00 99 99	90 10	
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VW Representative Name (printed)

VW Representative Signature

SRT Reference Table for TPI# 2038981

Repair Fender (B5 Passat and Pa	issat Wagon)	
<u>Body Labor</u>		
Labor Operation : Remove and install front bumper cover	63 29 19 00= 90 TU	
Labor Operation : Remove and install signal on fender	94 53 19 99 = 10 TU	Multiply claim time units x
Labor Operation : Remove rust from one door fold and seal off	50 55 41 99 = 30 TU	 warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	A0041000
Labor Operation : Wax body	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 79 03 = 90 TU	L00 # 0000*
		*Please see warranty table for proper labor operation
Outside Materials		·
Labor Operation: Paint one front fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace Fender (B5 Passat and	Passat Wagon)	
Body Labor		
Labor Operation : Remove and install front bumper cover	63 29 19 00= 90 TU	
Labor Operation : Remove and install signal on fender	94 53 19 99 = 10 TU	Multiply claim time units x
Labor Operation : Remove and install front fender	50 55 19 50 = 90 TU	warranty labor rate. Enter in SAGA under Outside Labor
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	Operation: A0041000
Labor Operation : Wax body	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 61 50 = 70 TU	L00 <i>#</i> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one front fender	5 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair Fender (B6 Passat and Passat Wagon)

Body Labor		
Labor Operation : Remove and install front bumper cover	63 29 19 00= 90 TU	
Labor Operation : Remove rust from one door fold and seal off	50 55 41 99 = 30 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	in SAGA under Outside Labor Operation:
Labor Operation : Wax body	51 01 75 00 = 30 TU	A0041000
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 79 03 = 70 TU	L00 #0000* *Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint one front fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace Fender (B6 Passat and Passat Wagon)

Body Labor		
Labor Operation : Remove and install front bumper cover	63 29 19 00 = 90 TU	
Labor Operation : Remove and install front fender	50 55 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	in SAGA under Outside Labor Operation:
Labor Operation : Wax body	51 01 75 00 = 30 TU	A0041000
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 61 50 = 70 TU	L00 #0000* *Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint one front fender	5 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Repair Fender (Passat CC)		
Body Labor		
Labor Operation: Remove and install front bumper cover. R&I Grille	63 29 19 50= 50 TU 66 05 19 00 = 20 TU	
Labor Operation : Remove rust from one door fold and seal off	50 55 41 99 = 30 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	
Labor Operation : Wax body	51 01 75 00 = 30 TU	A0041000
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 79 03 = 70 TU	L00 #0000*
		*Please see warranty table for proper labor operation
<u>Outside Materials</u>		
Labor Operation: Paint one front fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF

Replace Fender (Passat CC)		
Body Labor		
Labor Operation: Remove and install front bumper cover. R&I Grille	63 29 19 50 = 50 TU 66 05 19 00 = 20 TU	
Labor Operation : Remove and install front fender	50 55 19 50 = 70 TU	Multiply claim time units x warranty labor rate. Enter
Labor Operation : Remove and install radiator grille	66 05 19 00 = 20 TU	in SAGA under Outside Labor Operation:
Labor Operation : Seal off Fender (PU adhesive)	50 55 51 99 = 30 TU	A0041000
Labor Operation : Wax body	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation:
Labor Operation: Paint one front fender	50 55 61 50 = 50 TU	L00 <i>#</i> 0000*
		*Please see warranty table for proper labor operation
Outside Materials		
Labor Operation: Paint one front fender	4 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials:
		LACKMATF