

Reference	SSM72516
Models	XF / X260
Title	X260 XF Boot spring bracket detaching
Category	Body
Last modified	18-Aug-2016 00:00:00
Symptom	111000 Body Panel(s)/Unibody
Attachments	1BIW Spring bracket SSM 2 (1).pdf (1BIW Spring bracket SSM 2 (1).pdf) Swan neck brackets - X260.pdf (Swan neck brackets - X260.pdf)

Content**Issue:**

X260 Boot spring detaching from Body In White bracket and / or spigot bracket

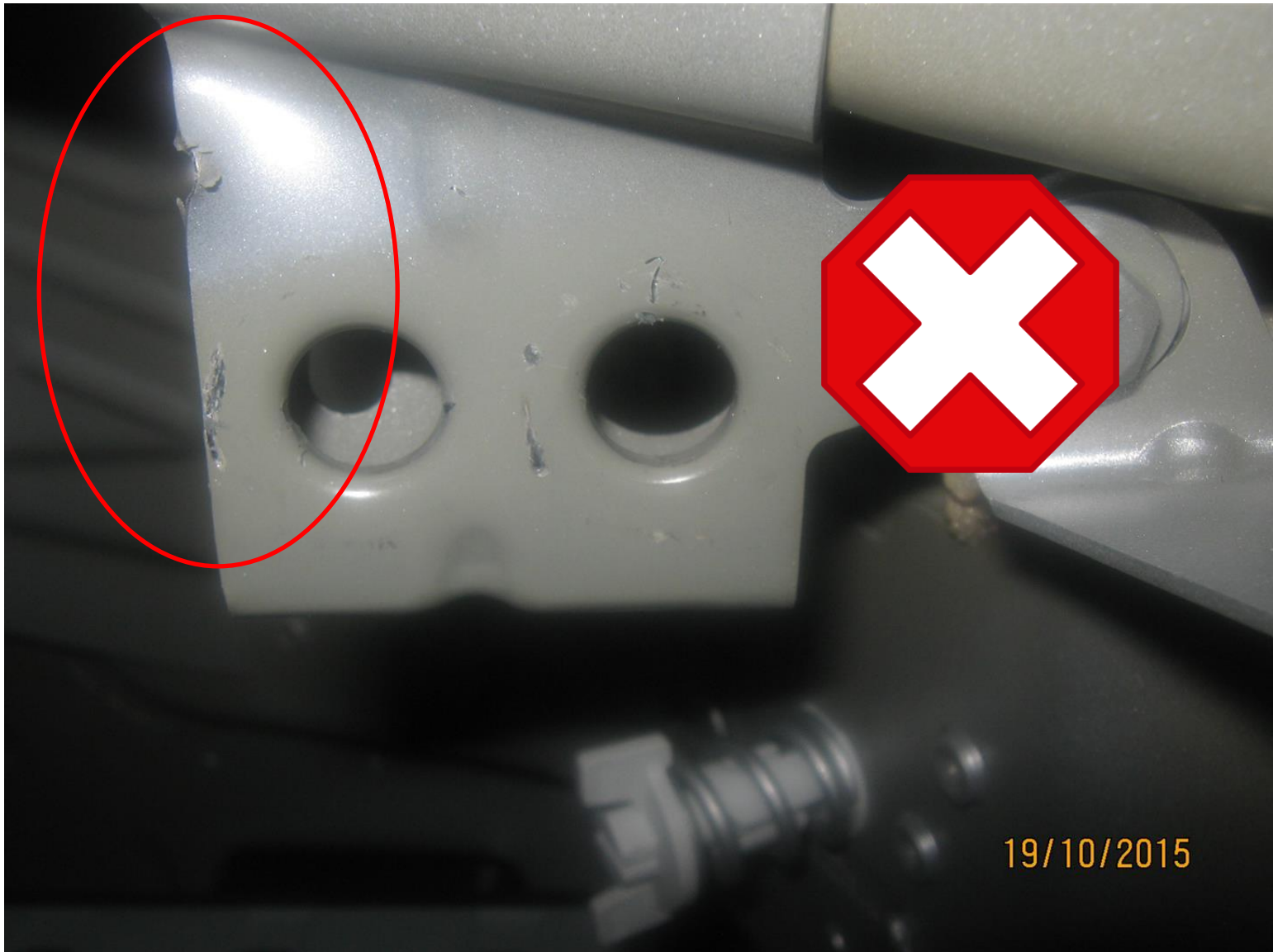
Cause:

Tolerance between fulcrum points on components

Action:

If you have a X260 where the boot spring has detached, please order replacement assistance springs and spigot / ball fixing brackets located on the swan neck assemblies and replace both sides regardless of which has failed. For clarity regarding what the spigot / ball fixing brackets are, please see the PDF attachment named 'swan neck brackets', which shows images of them and where they are located. They are listed in the catalogue as follows - 'Mounting bracket - Conventional tailgate - Trunk lid hinge - LH T2H19924 & RH T2H19923'. Both must be changed, regardless which side spring has failed.

In addition, please check the integrity and condition of the Body In White bracket on both sides for any damage and re-work / rectify to bring them to the acceptable condition, particularly the profiling and alignment, as shown on the attachment - before installing new components.



19/10/2015

