



June 17, 2016

**Attention: All Dealer Parts and Service Managers**

Kia Motors America, Inc. is extending the warranty coverage for the driver's front airbag clock spring assembly on the **2011-2015 MY Sorento** vehicles, manufactured from 10/24/2009 through 12/17/2014, to **fifteen (15) years with unlimited mileage**, starting from the date of first service. The clock spring is an electrical connection which rotates with the steering wheel to maintain proper functioning of the airbag unit. Kia's system is designed to illuminate the airbag warning light when electrical resistance increases, which can be contributed to by usage patterns and environmental conditions. Illumination of the airbag warning light advises the driver to have the system inspected and repaired. If continued to be used without repair, the driver's airbag may eventually not deploy in a frontal impact.

This warranty extension addresses failures of the driver's front airbag clock spring as reported by some vehicle owners, as well as the diagnosis of any concerns related to the airbag warning light.

**Please note this is not a service campaign that requires mandatory repair for all eligible vehicles. Unless the vehicle exhibits the airbag warning light illuminated due to clock spring concerns, the driver's front airbag clock spring assembly should not be replaced under this warranty extension program.**

On **June 17, 2016**, the Technical Service Bulletin that provides vehicle repair procedures will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com) and the Warranty Bulletin describing this warranty extension will be posted on [www.kdealer.com](http://www.kdealer.com).

Kia will notify owners of the Warranty extension starting **June 18, 2016**. Note that owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense, by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Neem Van der Reest  
Quality Analysis Manager