

**WTY002 - CERTAIN 2008-2009 MY KIA RIO VEHICLES and ALL 2006-2010 MY KIA OPTIMA VEHICLES
FRONT PASSENGER OCS SENSOR MAT
KIA NEW VEHICLE LIMITED WARRANTY EXTENSION
Q & A**

Q.1 Why is Kia extending the warranty on the Occupant Classification System (OCS) sensor mat?

A.1 *Kia Motors America's highest commitment is to safety. This warranty extension addresses failures of the OCS sensor mat as reported by some vehicle owners. The sensor mat is intended to detect child seats and small stature occupants who could be harmed by deployment of the passenger frontal air bag. If the sensor mat is not working properly, the OCS will not suppress the air bag. Accordingly, if a crash of sufficient severity occurs, the air bag will deploy even if the passenger seat is occupied by a child or small stature person.*

Q.2 What is the term of the warranty extension on the OCS Sensor Mat?

A.2 *Kia is extending the warranty coverage for the front passenger occupant classification system (OCS) sensor mat to 15 years with unlimited mileage from the date of first service.*

Q.3 What vehicles are covered under the terms of this warranty extension?

A.3 ***Certain 2008-2011 MY Rio vehicles produced after December 8, 2007 and all 2006-2010 MY Optima vehicles are covered under the terms of this warranty extension.***

Q.4 Does this warranty extension also extend the warranty on other vehicle components?

A.4 *No. This warranty extension is limited to the OCS sensor mat and does not alter the limitations and exclusions contained in the New Vehicle Limited Warranty including external damage to the seat due to abuse, fire or water.*

Q.5 What should vehicle owners do when they receive the warranty extension notice?

A.5 *Owners should:*

- ***CHECK THE AIR BAG WARNING LIGHT.*** *Start the Optima vehicle's engine, and observe the airbag warning light on the instrument panel. The location of the airbag warning light is further described in the Airbag section of your Owner's Manual.*
 - *If the airbag warning light on the instrument panel is illuminated for 6 seconds and turns off after the engine has started, your airbag system works normally, the **customer does not need to contact the Kia dealer.***
 - *If the airbag warning light NEVER illuminates OR if the airbag warning light remains illuminated after the engine has started, the customer is to contact a Kia dealer to schedule a system diagnosis. **Customers will not be charged for this diagnosis.***

Q.6 The airbag warning light is illuminated. Does this warranty extension cover the cost of having the vehicle diagnosed by a Kia dealer?

A.6 *Yes. If, at any time within the extended warranty period, the airbag warning light is illuminated, or if the airbag warning light never illuminates at startup, the Kia dealership will diagnose the cause at no cost to the vehicle owner.*

*If the diagnosis indicates the condition is caused by a failed passenger seat OCS sensor mat that is not caused by obvious external damage to the OCS sensor mat, Kia will replace the sensor mat **at no cost.***

Q.7 What happens if the illumination of the airbag warning light is due to an issue unrelated to the OCS sensor mat?

A.7 *If another issue exists with the airbag system, the vehicle owner will be advised of that condition and of the expense of the repair needed to correct the condition as those repairs will not be covered by this warranty extension.*

Q.8 Does the warranty extension apply to used vehicles?

A.8 *Yes, provided the vehicle falls within the parameters of this warranty extension (15 years from the date of first service by the original vehicle owner).*

Q.9 If a customer has an immediate question, where can they get further information?

A.9 *The customer can contact their local dealer or call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or through the owner's section of www.kia.com.*

Q.10 What about customers who may have already paid to have the OCS sensor mat repaired?

A.10 *Owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense. Owners should mail the Request for Reimbursement form along with their documentation directly to Kia for review and consideration at the following address:*

*Consumer Assistance Center
Kia Motors America, Inc.
P.O. Box 52410
Irvine, CA 92619-2410
1-800-333-4KIA (4542)*