| | Warranty Bulletin 2016-03 | Issued Date |
|-------|------------------------------------------------------------------------|-------------------|
| (KIA) | Subject 2007-2009 MY Spectra (LD) Front Passenger OCS Sensor Mat | February 26, 2016 |
| | Warranty Extension | |

This Warranty Bulletin provides information related to the extension of warranty coverage for the front passenger Occupant Classification System (OCS) sensor mat for the **2007-2009 MY Spectra** vehicles to **15 years/unlimited mileage**, starting from the date of first service.

This warranty extension addresses:

- Failures of the OCS sensor mat as reported by some vehicle owners identified by DTCs 1447, 1448, 1449 OR 1450 (provided the condition is <u>not</u> caused by obvious external damage to the OCS sensor mat); and
- The diagnosis of <u>any</u> concerns related to the airbag warning light.

Repairs are only covered related to the OCS sensor mat as indicated by the DTCs included in the first bullet point above.

For additional repair information, see TSB BOD 130.

Vehicles eligible for this warranty extension are identified in the "Remark" section of the Warranty Coverage Validation screen as shown below:

| Service 5 | ales Consi | umer Affairs | Transportation | Admin | Common | | | | | |
|-------------------------|------------------------------------------------------|---------------------------|------------------------|-----------------------------------------|---------------------|---------------------|------------------------------|---------------------------|-----------------------------|----|
| Warranty Cover | age | | | | | | | | | - |
| << Warranty Coverage V | alidation | | | | | | | | | -1 |
| O WARRANTY | | | | | | | | | | |
| Basic Vehicle Inform | ation | | | | | | | O Battery Proration | g O Warranty History O Prin | e |
| VIN # | | KNAFE | 221095601094 | | | Year / Model | | 2009 / SPR Spectra (LD) | | |
| Serial | | 601094 | | | | Model Description | | SPECTRA LX MANUAL / 25421 | | |
| ingine | | G4G4GCBH 2.0 LITER ENGINE | | | Color(Ext/Int) | | EB-EBONY BLACK / GW-GRAY | | | |
| First Name | | | | | | Last Name | | | | |
| tileage Entered | | | | | | Retail Mileage | | 5 | | |
| Production Date | | Jun 25, 2008 | | | Sales Type | | RSALE NORMAL RETAIL SALE 9/3 | | | |
| Retail Date | | Dec 06, 2008 | | Key Code | | V0451 | | | | |
| Wholesale Date | | Aug 08, 2008 | | | Warranty Start Date | | Dec 06, 2008 | | | |
| Selling Dealer | | CT022 : PUTNAM KIA | | | Branded Title | | | | | |
| awsuit | | No | | | | | | | | |
| Extended Service Plan | | N | | Open Campaigns | | N | | | | |
| Owner Transfers | | N | | Repairs in Last 60 Days | | N. | | | | |
| Sirius Subscription | ius Subscription N/A | | | Sirius ESN | | | | | | |
| rius Activation Date | | | Sirius Expiration Date | | | | | | | |
| DI Performed | Performed Y | | | | | | | | | |
| lemark | Eligible for 07-09MY Spectra Front Passenger OCS Sen | | | isor Mat Warranty Extensio | | | | | | |
| Service Campaign / S | Service Action / I | Recall / Custo | omer Satisfaction F | Program Inform | nation | | | | | |
| Issue Number | Is | вие Туре | Description | | | Dealer Code | Repair Date | Dealer Type | | |
| 54006 | Service Act | tion | SA006 FUEL CAP | SA006 FUEL CAP REPLACEMENT | | | CT022 | Aug 17, 2009 | RD | |
| 9C122LD | Service Ca | mpaign | SC122 UNDERBO | SC122 UNDERBODY ADDL ANTI-CORROSION: LD | | | CT022 | Sep 10, 2015 | RD | |
| Basic Warranty Cove | rage Information | 1 | | | | | | | | |
| Basic Warranty Coverage | r. | N | | | | Remark | | | | |
| Warranty Start Date | | | | Warranty Expiration | | Dec 06, 2013 | | | | |
| Warranty Mileages | | | | Warranty Terms | | 60 months (Expired) | | | | |
| | | | | | | and the second | | a mana (enduced) | | |
| | Information | | | | | | | _ | | |
| Powertrain Coverage | Powertrain Coverage N | | | Remark | | | | | | |
| Powertrain Coverage | | N | | | | Kensark | | | | |
| | | N Dec 06, | 2008 | | | Warranty Expiration | | Dec 06, 2013 | S F Look: OFF | 4 |



Standard warranty claim submission procedures apply.

| W 88906 2F510FFF 1 I3R ZZ3 (BOD 130) OCS Sensor Mat Replacement Primary Labor Op: 88907F00 0.7 M/H W 88906 2F510FFF 1 I3R ZZ3 GDS/KDS Operation Add: 88951RQ0 0.3 M/H 88627 11201 Iote: Labor time includes R&R seat, seat cushion, and clearing DTCs. Inclusion of the second s | Гуре | P/N | Qty. | N Code | C Code | Repair Description | Labor Op Code | Op Time | Replacement P/N | Qty |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-----|------|-----------|-------------------|-----------------------|------------------|-------------|--------------------|-----|
| ZF510FFF GDS/KDS Add: 0.3 GDS/KDS Operation 88951RQ0 M/H | | | 100 | | OCS Sensor Mat | Labor Op: | | 00007 44004 | | |
| | w | | 2 | IJK | 223 | | | | 00027 11201 | 13 |
| Claim Causal Qty. N C Repair Labor Op Op Replacement Type P/N Code Code Description Code Time P/N | I | | | DIAGNO | DSIS ONL | Y (NO OCS SEN | ISOR MATREP | LACEMI | ENT): | Qty |

Reminder: Always run a warranty validation to determine if the warranty has been extended for a vehicle PRIOR to repairs (WebDCS>Service> Warranty Coverage> Warranty Coverage Inquiry).



February 26, 2016

Attention: All Dealer Parts and Service Managers

Kia Motors America, Inc. is <u>extending the warranty coverage for the front passenger</u> <u>Occupant Classification System (OCS) sensor mat</u> for the **2007-2009 MY Spectra** vehicles to **15 years/unlimited mileage**, starting from the date of first service. This warranty extension addresses failures of the OCS sensor mat as reported by some vehicle owners, as well as the diagnosis of any concerns related to the airbag warning light. (Repairs are only covered if related to the OCS sensor mat).

The sensor mat is intended to detect child seats and small stature occupants who could be harmed by deployment of the passenger frontal air bag. If the sensor mat is not working properly, the OCS will not suppress the air bag. Accordingly, if a crash of sufficient severity occurs, the air bag will deploy even if the passenger seat is occupied by a child or small stature person.

On February 26, 2016, the Technical Service Bulletin that provides vehicle repair procedures and the affected VIN production range will be posted on the Kia Global Information System (KGIS) at <u>www.kiatechinfo.com</u> and the Warranty Bulletin describing this warranty extension will be posted on <u>www.kdealer.com</u>.

On February 29, 2016, we will mail notices to the owners of the affected vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

How

Neem Van der Reest Quality Analysis Manager



February 26, 2016

Attention: All Dealer Principals

Kia Motors America, Inc. is <u>extending the warranty coverage for the front passenger</u> <u>Occupant Classification System (OCS) sensor mat</u> for the **2007-2009 MY Spectra** vehicles to **15 years/unlimited mileage**, starting from the date of first service. This warranty extension addresses failures of the OCS sensor mat as reported by some vehicle owners.

The sensor mat is intended to detect child seats and small stature occupants who could be harmed by deployment of the passenger frontal air bag. If the sensor mat is not working properly, the OCS will not suppress the air bag. Accordingly, if a crash of sufficient severity occurs, the air bag will deploy even if the passenger seat is occupied by a child or small stature person.

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Sincerely,

Neem Van der Reest Quality Analysis Manager



Kia Motors America, Inc. Corporate Headquarters 111 Peters Canyon Road, Irvine, CA 92606-1790 USA **T** 1 949 468 4800 **F** 1 949 468 4905

PLEASE KEEP THIS LETTER IN THE GLOVEBOX OF THE VEHICLE

2007-2009 MY Spectra Vehicles Front Passenger OCS Sensor Mat Kia New Vehicle Limited Warranty Extension

February 29, 2016

Dear Kia Spectra Owner:

Kia Motors America's highest commitment is to your safety. To that end, Kia is extending the warranty coverage for the front passenger occupant classification system (OCS) <u>sensor mat</u> to **15 years with unlimited mileage**, starting from the date of first service. This warranty extension addresses failures of the OCS sensor mat as reported by some vehicle owners. The sensor mat is intended to detect child seats and small stature occupants who could be harmed by deployment of the passenger frontal air bag. If the sensor mat is not working properly, the OCS will not suppress the air bag. Accordingly, if a crash of sufficient severity occurs, the air bag will deploy even if the passenger seat is occupied by a child or small stature person.

What You Should Do:

- CHECK THE AIR BAG WARNING LIGHT. Start your Spectra's engine, and observe the airbag warning light on the instrument panel. If the airbag warning light NEVER illuminates OR if the airbag warning light remains illuminated after the engine has started, contact your Kia dealer to schedule a system diagnosis. You will not be charged for this diagnosis. The location of the airbag warning light is further described in the Airbag section of your Owner's Manual.
- **RETAIN THIS LETTER IN THE GLOVE COMPARTMENT OF YOUR KIA VEHICLE.** Place this letter in your glove compartment, together with your vehicle's other warranty information, for reference by any servicing dealer and as a record of the extended warranty in the event that a problem with the airbag system occurs.
- AVOID PLACING SHARP AND HEAVY OBJECTS ON THE FRONT PASSENGER SEAT. Your Owner's Manual cautions you not to place sharp objects or heavy objects on the front passenger seat of your vehicle. Please follow this instruction at all times.
- AVOID PLACING INFANTS AND YOUNG CHILDREN IN THE FRONT PASSENGER SEAT. Never place infants or young children in the front passenger seat, either on the seat itself OR in a child seat. Please review your Owner's Manual for detailed information regarding this important safety action.

Warranty Extension Coverage:

- If, at any time within the extended warranty period, the airbag warning light is illuminated, your Kia dealership will diagnose the cause **at no cost to you.**
- If the diagnosis indicates the condition is caused by a failed passenger seat OCS sensor mat that is not caused by obvious external damage to the OCS sensor mat, Kia will replace the sensor mat **at no cost to you**. If another issue exists with your airbag system, you will be advised of that condition and of the expense of the repair needed to correct the condition.

• This supplement to Kia's New Vehicle Limited Warranty does not alter the limitations and exclusions contained in that New Vehicle Limited Warranty including external damage to the seat due to abuse, fire or water.

What If You Have Already Paid To Have This Situation Corrected?

If you have experienced this issue and repaired it at your own expense prior to the date of this notice, you have the opportunity to obtain reimbursement for that expense whether or not you still own the vehicle. Please mail the attached Request for Reimbursement Form along with your documentation directly to Kia for review and consideration at the following address:

Consumer Assistance Center Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410 1-800-333-4542

Kia will review and respond to your claim within sixty (60) days of receipt. Kia may either accept or reject the claim, or it may request more information to evaluate the claim.

Have You Changed Your Address or Sold Your Kia?

• If you have changed your home address or no longer own your vehicle, please complete the enclosed prepaid "Change of Address/Ownership" card and mail it to us. This will benefit later owners of your vehicle.

What If You Have Other Questions?

 Should you have any questions regarding this warranty extension or if your dealer does not respond to your service request in a timely manner, please contact Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or through the owner's section of www.kia.com.

We hope that this warranty extension demonstrates Kia's commitment to your safety. If you have any questions or concerns do not hesitate to contact us.

Sincerely,

Consumer Affairs Department

2007-2009 MY KIA SPECTRA VEHICLES FRONT PASSENGER OCS SENSOR MAT KIA NEW VEHICLE LIMITED WARRANTY EXTENSION Q & A

Q.1 Why is Kia extending the warranty on the Occupant Classification System (OCS) sensor mat?

A.1 Kia Motors America's highest commitment is to your safety. This warranty extension addresses failures of the OCS sensor mat as reported by some vehicle owners. The sensor mat is intended to detect child seats and small stature occupants who could be harmed by deployment of the passenger frontal air bag. If the sensor mat is not working properly, the OCS will not suppress the air bag. Accordingly, if a crash of sufficient severity occurs, the air bag will deploy even if the passenger seat is occupied by a child or small stature person.

Q.2 What is the term of the warranty extension on the OCS Sensor Mat?

A.2 Kia is extending the warranty coverage for the front passenger occupant classification system (OCS) sensor mat to 15 years with unlimited mileage from the date of first service.

Q.3 What vehicles are covered under the terms of this warranty extension?

A.3 2007-2009 MY Spectra are covered under the terms of this warranty extension.

Q.4 Does this warranty extension also extend the warranty on other vehicle components?

A.4 No. This warranty extension is limited to the OCS sensor mat and does not alter the limitations and exclusions contained in the New Vehicle Limited Warranty including external damage to the seat due to abuse, fire or water.

Q.5 What should vehicle owners do when they receive the warranty extension notice?

- A.5 Owners should:
 - Check the air bag warning light by starting the Spectra's engine, and observe the airbag warning light on the instrument panel. If the airbag warning light NEVER illuminates OR if the airbag warning light remains illuminated after the engine has started, contact a Kia dealer to schedule a system diagnosis.
 - Retain the warranty extension letter in the vehicle's glove compartment

Q.6 The airbag warning light is illuminated. Does this warranty extension cover the cost of having the vehicle diagnosed by a Kia dealer?

A.6 Yes. If, at any time within the extended warranty period, the airbag warning light is illuminated, or if the airbag warning light never illuminates at startup, the Kia dealership will diagnose the cause at no cost to the vehicle owner.

If the diagnosis indicates the condition is caused by a failed passenger seat OCS sensor mat that is not caused by obvious external damage to the OCS sensor mat, Kia will replace the sensor mat **at no cost**.

Q.7 What happens if the illumination of the airbag warning light is due to an issue unrelated to the OCS sensor mat?

A.7 If another issue exists with the airbag system, the vehicle owner will be advised of that condition and of the expense of the repair needed to correct the condition as those repairs will not be covered by this warranty extension.

Q.8 Does the warranty extension apply to used vehicles?

- A.8 Yes, provided the vehicle falls within the parameters of this warranty extension (15 years from the date of first service by the original vehicle owner).
- Q.9 If a customer has an immediate question, where can they get further information?
- A.9 The customer can contact their local dealer or call Kia's Consumer Assistance Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Standard Time), or through the owner's section of <u>www.kia.com</u>.

Q.10 What about customers who may have already paid to have the OCS sensor mat repaired?

A.10 Owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense. Owners should mail the Request for Reimbursement form along with their documentation directly to Kia for review and consideration at the following address:

Consumer Assistance Center Kia Motors America, Inc. P.O. Box 52410 Irvine, CA 92619-2410 1-800-333-4KIA (4542)

REQUEST FOR REIMBURSEMENT FORM 2007-2009 MY Spectra Front Passenger OCS Mat New Vehicle Limited Warranty Extension

If you have paid to have the Front Passenger OCS replaced, you may be eligible for reimbursement for some or all of that expense. Mail this completed Request for Reimbursement Form to Kia, along with documentation specified below, for review and consideration at the following address:

> **Consumer Assistance Center** Kia Motors America. Inc. P.O. Box 52410 Irvine, CA 92619-2410

Please allow sixty (60) days for review and response.

| Customer Name: | |
|-----------------------------------------|---------------------------------------------------------------------|
| Customer Address: | |
| Customer City, State, Zip Code: | |
| Daytime Phone: | Evening Phone: |
| Vehicle Identification Number: | (17 digits) |
| Mileage at Time of Repair: | Date of Repair: |
| Amount of Reimbursement Requested: \$ | |
| Attach the following: | |
| □ Repair Order showing: | |
| • Name & address of person paying for | r the repair |
| • Vehicle Identification Number (VIN | of vehicle repaired |
| • Description of the problem repair | red (e.g., replacement of the front passenger OCS due to sensor m |
| | tic trouble code B1447, B1448, B1449 or B1450) and the repairs made |
| • Date of repair and mileage on the ve | |
| • Total cost of repair expense being cl | |
| | |

□ Evidence of Payment of Repair showing:

- Date of payment •
- Amount paid (e.g., copies of cancelled check or credit card receipt) •

I certify that the documents attached to this Request for Reimbursement are true and accurate and should be used as the basis for a reimbursement to me under this New Vehicle Limited Warranty Extension.

sensor mat

CLAIMANT'S SIGNATURE:

Signature

Print Name: _____